



## *TOP TRAVEL AGENT 2010 - 2015*



ZICASSO agency number: [129021](#)

- For over 5 years, **TOTALLY SPAIN** collaborated with **ZICASSO** as a **Top Travel Agent for Spain & Portugal**.
- In 2011 they awarded us the **Zicasso Top Travel Specialist Award**.
- 80+ of our ZICASSO customers provided a [Real Customer Review](#) of their travel experience and gave us an outstanding 4,74 out of 5.

Below we present those reviews attained by **Totally Spain** as another example of the custom trips, service and attention you can expect from [Totally Spain](#) - Spain & Portugal Specialist since 2000.

*Disclaimer: [Totally Spain's customer reviews](#) still appear dispersed throughout Zicasso's website and are identifiable by our Zicasso agency code number 129021. However, Totally Spain ceased collaborating with Zicasso in 2015.*



## Portugal Travel Review: Culture & History

★★★★★ *Review by traveler sandra j. on 9.18.2015 for a customized tour designed by Travel Agency 129021*

f g p

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Portugal

*Your overall comments on the trip and the travel company:*

This company is a totally professional agency. This is my second experience with them and was not disappointed.

*What were the most enjoyable or memorable parts of your trip?*

The three private tour guides were excellent, providing interesting and valuable information about Portugal, its people, history, and details that are impossible to get in a larger group.

*If you could take your trip again, what would you do differently?*

I would take less luggage and use the intra-country transportation system more. We rented a car, which allowed us to tour the countryside, and that was fine. But once in the cities and towns, parking became a problem.

### Real Customer Reviews

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### Other Reviews for Travel Agency 129021



Custom Luxury Spain Honeymoon, Andalucia, Barcelona, Ronda, Sevilla...

*"This Spain travel company is very professional. We could not have done it the way she did and we would have been disappointed... Read More*

★★★★★ BY YAOVAPA C.



Travel Review: Luxury Spain Anniversary Vacation, Barcelona, Madrid,...

*"I would strongly recommend [this agency] to anyone who wants to visit Spain for the first time and want a stress free... Read More*

★★★★★ BY CHECK WOEI F.



Luxury Spain Vacation Package, Madrid, Barcelona, Granada, Cordoba,...

*"We really loved our trip...The local agents were quite good"*

★★★★☆ BY LORETTA S.





# Spain Vacation Review: Barcelona, Cordoba, Granada, Seville, Madrid, Alhambra, Sagrada de Familia

★★★★★ *Review by traveler Barry H. on 7.20.2015 for a customized tour designed by Travel Agency 129021*

f 8 p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

The trip worked out quite well, all the reservations; hotels, trains, tours and events all worked with no problem.

The hotels were what we asked for; in-town, walkable to sites we wanted, boutiques (no crowds or bus tours)

A little hard to use restaurant suggestions, map/directions might have helped

*What were the most enjoyable or memorable parts of your trip?*

Barcelona was by far the best city, Gaudi buildings were great with Sagrada Familia most spectacular, but I liked the apartment buildings also, Ramble and other walking was good.

Seville we took a E20 upgrade to room with a balcony, which was nice and worthwhile, probably best tour guide

Granada was hot, but Alhambra was outstanding worth the effort.

Cordoba hotel on Juderia was very interesting locale, enjoyed pool, light show nearby was very good

Madrid is a real city, gritty, but Madrid pass was worthwhile, we went to Palacio Real and Prada, both well worth it, the latter a nice air-conditioned activity on a hot afternoon. Tour started at 11 and we were only ones, guide did the whole tour even as it got warm, but interesting.

*If you could take your trip again, what would you do differently?*

A bit rushed, perhaps another day in Barcelona, might add a couple of days at resort

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Luxury Spain Vacation Package, Madrid, Barcelona, Granada, Cordoba,...

*"We really loved our trip...The local agents were quite good"*

★★★★☆ BY LORETTA S.





## Travel Review: Luxury Spain Vacation, Granada, Alhambra, Museums & Culture

★★★★★ *Review by traveler Kenneth E. on 6.27.2015 for a customized tour designed by Travel Agency 129021*

f g p

TRAVELER REVIEW

PHOTOS

*Your overall comments on the trip and the travel company:*

This Spain travel company was fantastic and the trip was wonderful. All the logistics were taken care of so we could enjoy the traveling. I would recommend them to anyone!!

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★★★★☆ BY LORETTA S.





f 8+ P

## Travel Review: Luxury Spain Vacation Review, Bilbao, Barcelona, Madrid, Sagrada de Familia, Guggenheim Museum, Santiago de Composte

★★★★★ Review by traveler Eileen D. on 6.13.2015 for a customized tour designed by Travel Agency 129021

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We were very pleased with the good communication in planning our trip, and for the special arrangements made for us to visit a special shop in Barcelona. We would certainly recommend this Spain travel agency to friends who want to tour Spain on their own.

*What were the most enjoyable or memorable parts of your trip?*

Walking tour in Barcelona; Sagrada Familia; Guggenheim in Bilbao; Loyola; Santiago de Compostela; and the kindness of so many strangers who helped us along the way.

*If you could take your trip again, what would you do differently?*

Skip the Gaudi private residence; travel by train rather than car.

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★★★★☆ BY LORETTA S.





## Luxury Spain Vacation Review: Barcelona, Madrid, Malaga, Cordoba, Seville, Granada, Alhambra, May Day Celebration

★★★★☆ Review by traveler Linda S. on 5.19.2015 for a customized tour designed by Travel Agency 129021

f g p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We had a fantastic time in Spain! Our travel company did a great job reserving hotels in Madrid, Cordoba, Seville, Malaga, Granada & Barcelona for location, location, location!

*What were the most enjoyable or memorable parts of your trip?*

We had our agency contact guides for us when we hit major cities. The guides allowed us to get our bearings of the cities, enter palaces, churches, museums without waiting in long lines & gave us great history lessons on Spain. The car rental was easier than we imagined & the trains ran smoothly!

One of our most memorable parts of our trip was the [May Day](#) celebration going on all weekend in Granada. The party atmosphere was everywhere we visited! We also had a great night in Malaga when a local band decided to play music almost outside our hotel at the local tapas bar!

*If you could take your trip again, what would you do differently?*

We would have stayed longer in Seville!

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★★★★☆ BY LORETTA S.





## Travel Review: Luxury Spain Tour: Madrid, Toledo, Seville, Barcelona, Cordoba, Guell Park

★★★★★ Review by traveler dhitaya t. on 5.8.2015 for a customized tour designed by Travel Agency 129021

f s p

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

It was our 1st time using this service and we are very satisfy with services provided from this agency especially hotel with very good location in Madrid, Seville and Granada , which are located in center and near metro station . Really like Hotels both in Madrid and Seville but hotel in Barcelona is quite far from center and metro station , take us a bit long walking distance and not convenience .

A excellence prepartaion in all documents provided with map, voucher including all intertesting place in each city

All transportation and driver were very good , good car condition , polite and be on time

Only one driver in Barcelona was not show up when we arrived, we had to call and found that she waited in wrong terminal and we had to wait for pick up.

Need one improvement on updated informtion about Train from Seville to Granada , which need to be changed from train to Bus as we did not know in advance and it was quite complicate as we did not understand Spanish and did not know which station to get off, need to ask the other tourist .

Of course, we will recommonment your services to our friends and may use your services for our next trip in 2016

*What were the most enjoyable or memorable parts of your trip?*

We really like Seville , Granada , Cordoba and Barcelona especially enjoy walking tour in Seville, Granada and Barcelona.

It would be better and more convenience if you can provide the services of walking tour in Cordoba and Toledo as part of this package including services of booking for Mesuem , park etc . Then no need for us to spend time and book by ourself

*If you could take your trip again, what would you do differently?*

overall is excellence

We wish to spend more time in Barcelona and may plan to visit Park Guell in evening in stead of visting at 2 pm , which were very very hot ..

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Luxury Spain Vacation Package, Madrid, Barcelona, Granada, Cordoba,...

"We really loved our trip...The local agents were quite good"

★★★★☆ BY LORETTA S.





f g p

## Luxury Spain Vacation Review: Barcelona, Madrid, Seville, Rhonda, Granada, Cordoba, Picasso Museum, Sagrada Familia, Mezquita

★★★★★ *Review by traveler Amie S. on 11.10.2014 for a customized tour designed by Travel Agency 129021*

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We loved working with our agent at this Spain travel company. She offered good itinerary suggestions and really listened to our input. Most importantly, she worked with our restricted budget. We booked all hotels, train tickets and transfers before departure. We stayed in 6 cities and when we got the packet from our agency I was delighted to see how organized it was. Each city was in a different plastic bag with a map and packet. Each packet had historical information, must-see sights and restaurant/bar recommendations and each map had the train station and hotel and any other appointment marked on it by hand. We loved having this basic structure in place so we could focus on what to see and where to eat/drink. She also answered a lot of my questions, some about packing, some regarding reserving museum/attraction tickets ahead of time.

*What were the most enjoyable or memorable parts of your trip?*

In Barcelona, we were amazed at Gaudi's Sagrada Familia. The Picasso Museum and traveling out to Dali's Theatre in Figueres were well worth it. We saw a beautiful sunset in Seville while walking along the river during the evening paseo. The gorge in Rhonda is gorgeous, definitely worth a day and night (at the parador!) even though it's not as easy to get to as other cities. Our agent booked us at a flamenco show in Granada that was awesome. We knew we would be fascinated by the Alhambra in Granada, but we were delighted by the Mezquita in Cordoba. In Madrid, the surprise hit was the Sorolla Museum.

More in general, we really enjoy creating picnics to eat on the trains while planning our adventures in the next city. We appreciated relaxing into the tapas lifestyle and really enjoyed the food and wines of Spain.

*If you could take your trip again, what would you do differently?*

The only thing we would have done differently is splurge a bit more to upgrade our last hotel in Madrid.

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Tailor Made Spain Vacation Package, Barcelona, Costa Brava, Plaza...

*"Excellent value. Balen did a great job of planning our trip."*

★★★★★ BY BETSY G.



Custom Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The Spain travel company was excellent - extremely responsive and helpful..."*

★★★★☆ BY MEGHA P.



Luxury Spain Vacation Package, Madrid, Barcelona, San Sebastian,...

*"We loved the walking tour of Madrid and learned a lot about Spain. We found the people to be friendly and helpful."*

★★★★☆ BY ROBERTA G.





f g+ p

# Luxury Europe Vacation Review: Spain, Portugal, Lisbon, Porto, Seville, Gibraltar, Duoro River Cruise

★★★★★ *Review by traveler Rose O. on 11.8.2014 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Portugal

Spain

*Your overall comments on the trip and the travel company:*

Great trip; nice hotels!

*What were the most enjoyable or memorable parts of your trip?*

Porto and Gibraltar... And Lisbon and Sevilla... :)

*If you could take your trip again, what would you do differently?*

Have a GPS. My one complaint is that the car rental place (Europacar) had NO MORE GPS's to rent out. They knew we were coming. How can that be? Not very good; caused us some difficulties in getting around. But again, if that's the worst thing, then it was a very good trip...

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★★★★☆ BY MEGHA P.



Luxury Spain Vacation Package, Madrid, Barcelona, San Sebastian,...

*"We loved the walking tour of Madrid and learned a lot about Spain. We found the people to be friendly and helpful."*

★★★★☆ BY ROBERTA G.





## Review: Luxury Spain Vacation, Madrid, Sevilla, Ronda, Granada, Barcelona, Alhambra Palace

★★★★★ *Review by traveler Rosemary M. on 10.31.2014 for a customized tour designed by Travel Agency 129021*

f g+ p

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Our travel specialist from this travel agency performed excellent service for my trip to Spain which included Madrid, Sevilla, Ronda, Granada and Barcelona. The hotels were great as was all the transportation. The tour guides were also very professional. Our agent's communication was extremely prompt and detailed. I would highly recommend this agent and her company and would definitely book another tour with them!

*What were the most enjoyable or memorable parts of your trip?*

I think my favorite parts of the trip was the night in Ronda since it was such a picturesque town and well as the tour of the Alhambra Palace. We had a private tour of the palace which I would highly recommend while a group tour of Sevilla was fine for that. I thought the pace of the overall trip that Belen helped put together was wonderful. It was busy but also included some days which were free which made the trip much more relaxing. The food in Spain was amazing.. I think we just survived on tapas the whole time which were very tasty and always extremely fresh.

*If you could take your trip again, what would you do differently?*

Barcelona was my least favorite part of the trip just because it was very busy and touristy. I discovered that I much prefer the smaller towns which are less crowded and have a more relaxed, friendly atmosphere.

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*"We loved the walking tour of Madrid and learned a lot about Spain. We found the people to be friendly and helpful."*

★★★★☆ BY ROBERTA G.





f g+ p

## Luxury Spain Vacation Review: Barcelona, Madrid, Laguardia Rioja Wine Tasting Lunch, San Sebastian Bike Tour, France Day Trip

★★★★☆ *Review by traveler ALICE T. on 10.30.2014 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*Your overall comments on the trip and the travel company:*

This is the second time my husband & I are visiting Spain. We have some ideas on what we like to visit or do. However, we had fixed flight schedules & dates; so we needed careful planning of which cities to visit so we can land & depart from which cities, to ensure seamless connections to Amsterdam. I selected this Spain travel agency because they seem to understand what I wanted. They proposed an itinerary taking into considerations all our preferences and budget. At first I was quite skeptical cos they will not reveal hotel details until full payment is made. And I do not get any confirmations from the hotels even on the day we travel, we only got vouchers issued by our travel agency. Well ... as it turned out, all hotel selections are fantastic (convenient & pleasant)! The Cooking class in Barcelona was really fun! The wine tasting lunch in Rioja Laguardia was one of the best we have tried. On our own, we would not have taken the route and see this beautiful and diversified Basque Country. We simply loved San Sebastian and highly recommend the Bike Tour. The recommendation to travel up to Pau (France) to break journey was a great idea! The car pick up, car rental and the entire trip was well planned so we spent just the right number of days and moved on (except for Costa Brava as nothing is open from Oct 1st). Well, they could do better with advice on weather and what to do/not to do for that season cos another couple we met (who also used this company) had to cut short their stay in the mountains cos they were not able to trek due to the rain every day. Nonetheless, we highly recommend that you consider engaging an inbound travel agency so you can be sure you are in good hands!

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*"We loved the walking tour of Madrid and learned a lot about Spain. We found the people to be friendly and helpful."*

★★★★☆ BY ROBERTA G.





## Spain Travel Review: Barcelona, Madrid, Cordoba, Granada, Seville, Malaga, Figueres, Dali Theatre Museum

★★★★★ *Review by traveler Skye F. on 10.10.2014 for a customized tour designed by Travel Agency 129021*

f s p

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

This travel agency was the perfect agency to take care of my first trip to Spain. My representative was very informative throughout the whole process.

The travel packet sent to my home was super detailed, containing not only a map of Spain, but also a map of each city I was visiting with my hotel, the train station, and certain places of interest clearly marked. There was also tons of great information about the city histories and recommendations for tapas bars and restaurants included, as well as information for several museums I'd expressed an interest in visiting. Even the majority of transportation was arranged for me, which saved so much time.

Thanks to this agency, I was able to spend time in Madrid, Cordoba, Seville, Malaga, Granada, and Barcelona. I was even able to make a stop in Figueres to enjoy the magnificent *Dali Theatre-Museum*.

Overall, this was an amazing 2 week trip to Spain, and I simply cannot wait for my next visit!

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## Review: Luxury Spain Vacation, Cordoba, Barcelona, Sevilla, Granada, Ronda, Mezquita

★★★★★ *Review by traveler Joan H. on 10.8.2014 for a customized tour designed by Travel Agency 129021*

f g+ p

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

I can't say enough about our recent trip to Spain. Working with this travel agency was a fantastic experience from the planning stage all the way through to the final day of the trip. Our agent put together the perfect independent tour for my husband and myself. We stayed beautiful hotels right in the middle of the historic districts. Everything was so well planned out that we were not stressed at all about where to go, how to get there or what to see. We were provided with maps, a history of the cities we were in, suggestions on what to see and where to eat. The tours that were set up for us were very informative with smaller groups that allowed us to ask questions. We both agree that this is the best trip we have ever taken, and we have traveled quite a bit.

*What were the most enjoyable or memorable parts of your trip?*

There were two very memorable sites on this trip. The first was the Mezquita in Cordoba. Our hotel was right across the street and the history of this building was so different from anything we have experienced before. The other site was the our room in the Ronda Parador. When we walked in that room and looked out the balcony over the ravine the look on my husband's face made the trip for me. It was such an incredible view that we choose to spend the afternoon just sitting on the balcony with a bottle of wine and some cheese.

*If you could take your trip again, what would you do differently?*

I think the only thing we might choose to do differently was spend less time in Barcelona. It was interesting to see but we preferred the towns of Cordoba, Sevilla, Granada and Ronda. And, of course, take a longer trip next time.

*Your overall comments on Zicasso*

I found it searching online and have already told a great many people about this website. It worked very well for us.

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*"We loved the walking tour of Madrid and learned a lot about Spain. We found the people to be friendly and helpful."*

★★★★★ ☆ BY ROBERTA G.





# Spain Travel Review: Barcelona, Madrid, San Sebastian, Bibao, Montserrat, Guggenheim Museum

★★★★☆ Review by traveler gloria f. on 10.2.2014 for a customized tour designed by Travel Agency 129021

f g+ p

## TRAVELER REVIEW

## PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Our Trip to Spain

In brief, our Spain travel agency did an exceptional, outstanding job.

From the outset of our planning we presented numerous challenges to to this agency. We initially were a group of seven (subsequently reduced to three couples) located in four different states and four different time zones with as much as 12 hours difference from Madrid. Our group had little knowledge of Spain and less experience in dealing with a travel agency. Our requirements included dealing with mobility impairment, religious restrictions, differing interests and ultimately two different itineraries.

We started working with our agent at the company who provided a first set of information recommendations which were later refined with the great help from another agent. In addition, this agent patiently answered question after question on all topics. But, most important the arrangements made by this company were uniformly excellent.

We started our trip in Barcelona, and as planned our ground transportation was there waiting for us. The selected hotel was very clean, roomy and perfectly located with pleasant helpful, English speaking staff. Even better was the guide hired by our travel agency who for a day and half, was, knowledgeable, charming and very solicitous in dealing with our physical limitations. Thanks to our guide we enjoyed even more superb food, the great beauty of the exquisite city of Barcelona and the fascinating Monttserrat.

We flew from Barcelona to Bilbao. Again we were delighted by the cleanliness and roominess of our hotel room. The location could not have been better and the staff were most helpful. Our guide for a half day walking tour was excellent and gave us an appreciation for the city while answering question after question.

Admission, bus and train tickets for Barcelona and Bilbao as well as for side trips were all taken care of by our travel agency and all of the provided drivers and transfers were punctual an courteous; including a 5 am ride to Bilbao airport.

Finally, we are particularly grateful to our agent for her attention to all details and even trying to help us rearrange on schedule on the fly during a side trip to San Sebastien.

WELL DONE!

*What were the most enjoyable or memorable parts of your trip?*

Having an excellent personal guide for each city was very helpful. Much better than trying to use a guide book or do it on your own. The Guggenheim Museum was very special.

*If you could take your trip again, what would you do differently?*

We might select fewer side trips and spend more time in each city.

## Real Customer Reviews

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## Other Reviews for Travel Agency 129021



Tailor Made Spain Vacation Package, Barcelona, Costa Brava, Plaza...

*"Excellent value. Balen did a great job of planning our trip."*

★★★★☆ BY BETSY G.



Custom Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The Spain travel company was excellent - extremely responsive and helpful..."*

★★★★☆ BY MEGHA P.



Luxury Spain Vacation Package, Madrid, Barcelona, San Sebastian,...

*"We loved the walking tour of Madrid and learned a lot about Spain. We found the people to be friendly and helpful."*

★★★★☆ BY ROBERTA G.





# European Travel Review: Spain, Portugal, Lisbon, Barcelona, Majorca, Sagrada Familia

★★★★★ *Review by traveler paul s. on 9.30.2014 for a customized tour designed by Travel Agency 129021*

f S P

## TRAVELER REVIEW

## PHOTOS

*What countries did you visit?*

Portugal

Spain

*Your overall comments on the trip and the travel company:*

My daughter and I had a wonderful trip from beginning to end. Our hotels were charming and located in convenient but quiet locations. The guided tours were fabulous.

*What were the most enjoyable or memorable parts of your trip?*

The most memorable parts of our trip were meeting people and wandering about historic towns and buildings. The Sagrada Familiar was breath taking!

*If you could take your trip again, what would you do differently?*

Absolutely nothing! I intend to go back to Spain.

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*"We loved the walking tour of Madrid and learned a lot about Spain. We found the people to be friendly and helpful."*

★★★★☆ BY ROBERTA G.





## Luxury Spain Vacation Review: Barcelona, Sevilla, Granada

★★★★★ *Review by traveler Wendy H. on 9.12.2014 for a customized tour designed by Travel Agency 129021*

f g p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

My husband and I wanted to go to Spain and we had some specific places we wanted to see but needed assistance in designing the entire trip. With this agent at this Spain travel company and her extensive experience, she made thoughtful recommendations based on our preferences and created a one-of-a-kind trip. She was very timely in followup during the planning process and during the trip, we had a couple of minor issues and even though she was on vacation as well, she and the rest of the team addressed and resolved everything very quickly.

I never worked with a non-local travel agency previously and was initially reluctant to have all of my communication on-line but would not hesitate to use this agency again.

*What were the most enjoyable or memorable parts of your trip?*

We scheduled private tours with local guides and my interest is in architecture and all the guides were very knowledgeable. We also built some "free time" into the schedule to allow us to be more flexible with plans and enjoy spending time "doing nothing".

*If you could take your trip again, what would you do differently?*

We had a Sunday in Sevilla with no activity planned. Because shops and most restaurants are closed, we really couldn't find activities to do in the immediate area. We should have cut that day from Sevilla and used it primarily for traveling to Granada.

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*"We loved the walking tour of Madrid and learned a lot about Spain. We found the people to be friendly and helpful."*

★★★★☆ BY ROBERTA G.





f 8+ p

## European Honeymoon Review: Spain, Portugal, Madrid, Barcelona, Cordoba, Granada, Lisbon, Algarve Coast, Private Cooking Class

★★★★★ *Review by traveler Amy M. on 8.11.2014 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Portugal

Spain

*Your overall comments on the trip and the travel company:*

Our trip was absolutely amazing. Our European travel agency completely catered our trip to our wants and needs. In addition, they were able to plan for experiences and accommodations that my husband and I never would have found on our own. Our travel agent was incredibly organized, kind, and helpful both before and during our trip. It made everything very stress free!

*What were the most enjoyable or memorable parts of your trip?*

We loved going to the beaches in the Algarve coast. We also did a couple of wine tastings that were spectacular. Our travel agency also planned for us to have a private cooking class with a professional Portuguese chef. We went to his home and made a 4 course lunch!

*If you could take your trip again, what would you do differently?*

Maybe a day or two more in Barcelona. Other than that, nothing! Everything went so smoothly!

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### Other Reviews for Travel Agency 129021



Best Luxury Spain Tour, Madrid, San Sebastian, Santiago de Compostela...

*"This Spain travel agency did an outstanding job planning this trip."*

★★★★★ BY THOMAS D.



Travel Review: Luxury Spain Tour: Madrid, Toledo, Seville, Barcelona...

*"It was our 1st time using this service and we are very satisfy with services provided from this agency..."*

★★★★★ BY DHITAYA T.



Best Spain Tour, Barcelona, Madrid, Malaga, Seville, El Prado Museum...

*"Zicasso was a wonderful service to work with. I highly recommend this website."*

★★★★★ BY GERDA P.





## European Travel Review: Spain, France, Madrid, Honarribia, Somo, French Basque Country, Theissen Museum

★★★★★ *Review by traveler Joanne M. on 8.9.2014 for a customized tour designed by Travel Agency 129021*

f g+ p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

France

*Your overall comments on the trip and the travel company:*

This was the first time I used an online travel service and was pleasantly surprised by the result.

The agent from this European travel agency with whom we worked, was extremely perceptive in understanding our unique travel interests and helped us to craft an itinerary that matched those just perfectly. Throughout the process of refining trip details, we frequently exchanged back and forth. At all times, his responses were prompt, thoughtful, highly knowledgeable and most professional.

As a result, our trip was fabulous - accommodations were terrific, intinerary just right. Based on this intitial experiece with Zicasso, I would highly recommend this service. We couldn't possibly have planned a trip of this quality and dimension our own.

*What were the most enjoyable or memorable parts of your trip?*

Travelled throughout northern Spain - Honarribia was a highlight, as was a day trip to French Basque country. Beaches near Somo are extraordinary. Love the Theissem Museum in Madrid - finest collection of western art I'd ever seen.

*If you could take your trip again, what would you do differently?*

We dropped off our rental car at the train station in Madrid. Getting there was fine, though once in the station it took two hours to figure out how and where to return the car to Europcar. Others were having the same difficulty. I'd either get better instructions beforehand - or would have left the car at the airport and taken a cab into the city. Even though thr airport is farther from the city center, I have to think that that would have been easier and more efficient in the long run.

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*"Zicasso was a wonderful service to work with. I highly recommend this website."*

★★★★★ BY GERDA P.





## Review: Luxury Spain Family Vacation, San Sebastian, Museums, Soccer

★★★★★ *Review by traveler Maria Laura M. on 8.4.2014 for a customized tour designed by Travel Agency 129021*

f s p

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We had a wonderful trip. This Spain travel agency provided every thing we needed to have such a good vacation. The hotels were superb, the guide tours were amazing and the overall recommendations were fantastic.

Looking forward to travel with them again in the future.

*What were the most enjoyable or memorable parts of your trip?*

hard to say, we had an amazing time in each place.

*If you could take your trip again, what would you do differently?*

I would like to stay longer maybe in San Sebastian.

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*"Zicasso was a wonderful service to work with. I highly recommend this website."*

★★★★★ BY GERDA P.





f g p

## Luxury European Vacation Review: Spain, Portugal, Madrid, Seville, Granada, Barcelona, Lisbon, Alhambra

★★★★★ *Review by traveler Cindy K. on 7.23.2014 for a customized tour designed by Travel Agency 129021*

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Portugal

Spain

*Your overall comments on the trip and the travel company:*

The trip had a good pace and we were able to see a lot while enjoying down time when necessary. The trip was well planned and except for one item we had all the documentation we needed. Once we realized we were missing something it was faxed to our hotel. Once on the trip we had a friend join us unexpectedly and our agent rebooked hotels and added spots to our tours. She was able to rearrange for us and was very helpful.

*What were the most enjoyable or memorable parts of your trip?*

The hotel in Ronda was beautiful. Seville Was wonderful. The Alhambra was a must see. Barcelona was our favorite place in Spain. Portugal was beautiful and interesting. Our tour guide in Lisbon was one of the best we have ever had.

*If you could take your trip again, what would you do differently?*

I would not go to Rota. The beach was nice and it was good to wind down and really recover from jet lag but there wasn't much around.

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★★★★★ BY GERDA P.





f g p

## Travel Review: Luxury Portugal Vacation, Ota, Praia del Rey, Lisbon, Madiera, Vale das Pedras, Gastronomy Tour

★★★★★ *Review by traveler Robin L. on 7.19.2014 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Portugal

*Your overall comments on the trip and the travel company:*

Our agent was very helpful at planning and executing our trip to Portugal. She was always readily available for questions and assistance.

*What were the most enjoyable or memorable parts of your trip?*

Praia del Rey was gorgeous. We had a fabulous walking gastronomy tour of Lisbon with our guide, Alex!

*If you could take your trip again, what would you do differently?*

See more of Madiera

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*"Zicasso was a wonderful service to work with. I highly recommend this website."*

★★★★★ BY GERDA P.





# Spain Travel Review: Barcelona, Granada, Nerja, Ronda, Cadiz, Sevilla, Cordoba, Toledo, Madrid, Alhambra, Reina Sofia, El Prado

★★★★★ *Review by traveler Susan E. on 6.23.2014 for a customized tour designed by Travel Agency 129021*

f s p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Over the past several years, we have traveled to Greece, Croatia, France, and Turkey and have found the best way to plan a trip is to utilize the services of a travel agent within the country to which we are traveling. When my husband and I decided to travel to Spain this summer with my sister and brother-in-law, we began by searching the internet for a reputable travel agency in Spain. This is how we discovered Zicasso. Zicasso linked us to two travel agencies in Spain (both seemed excellent) and we opted to continue our planning with our travel agency.

Right from the start, I could tell that our travel agent at this company understood the kind of trip we wanted. She went on to exceed all of our initial impressions. We spent three weeks traveling to Barcelona, Granada, Nerja, Ronda, Cadiz, Sevilla, Cordoba, Toledo, and Madrid. Our initial contact with our agent was through emails. She was always immediate in her responses as we worked through all of the initial decisions. She offered suggestions and guidance but always listened. The hotel choices she offered were always exactly what we had in mind. The most impressive piece was after we had booked the trip and finalized the itinerary, a thick envelope arrived at my home. Inside were separate packets (each in its own labeled plastic pouch) that included all of the details for that city... sturdy maps with all of the important locations we would need highlighted, a typed history of the city, a typed list of sights and highlights we might want to see, restaurant suggestions, etc., etc.

In addition to the city packets, there was a booklet of tear-out vouchers for all of the hotels, an envelope of other vouchers for transfers, show tickets, tours, museum access cards, train tickets...in short everything we needed and all so thoroughly organized. All of the information for the trip was then organized into a master day-by-day itinerary that broke down hotel information as well as any special events we had planned for that city along with a notation as to whether a voucher or ticket was needed for a particular event.

Our agent understood the exact balance we wanted for planned excursions and time on our own. We used a combination of domestic flights, rental car, and high-speed trains to travel around the country. We took care of the flight on our own but our agent took care of all the other travel, including transfers to and from airports and train stations. When our agent discovered that my sister has celiac disease, she sent a sheet of information that would be helpful when ordering gluten free meals in Spain! I cannot recommend this company highly enough. It is the best travel agency we've ever worked with and we do quite a bit of travelling. I am so glad that I found Zicasso and will use them to find travel agents in other countries in the future! Both Zicasso and this travel agency have my highest recommendation. Thank you for a wonderful trip!

*What were the most enjoyable or memorable parts of your trip?*

It's hard to pick a favorite because the trip was so varied. We loved Barcelona and would like to go back there one day so that was high on our list. The Alhambra in Granada is a must-see. Nerja was beautiful and relaxing. Sevilla is a beautiful city with so much history and architecture (and some of our favorite restaurants!). The beach in Cadiz was beautiful. And the museums in Madrid were among the best in the world.

*If you could take your trip again, what would you do differently?*

The only thing we would have done differently was reverse the entire order, beginning in Madrid and ending in Barcelona. This had nothing to do with our the travel agency or the pre-planning but we had a few days of rain in Barcelona and an uncharacteristically hot heat wave in Cadiz, Spain, and Cordoba. If we had reversed the order, we would have had perfect weather all the way through but there's no way this could have been predicted.

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## Other Reviews for Travel Agency 129021



Spain Travel Review: Madrid, Cordoba, Seville, Barcelona, Cooking...

*"well organized and made my life easier"*

★★★★★ BY JANE Y.



Luxury Vacation to Spain and Portugal, Barcelona, Pamplona, Santiago...

*"... catered our trip to our taste and provided the material to allow us a wonderful, worry free vacation"*

★★★★★ BY SHEILA B.



Spain Travel Review

*"I was most pleased that the follow-up was timely and thorough"*

★★★★★ BY GAIL L.





# Travel Review: Luxury Spain Anniversary Vacation, Barcelona, Madrid, San Sebastian, La Rioja, Basque Country, Montserrat

★★★★★ *Review by traveler Check Woei F. on 6.14.2014 for a customized tour designed by Travel Agency 129021*

f g p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We had a great 11 days in Spain celebrating our 20th wedding anniversary.

Though we were newbies to Spain, our agent from this Spain travel company was very patient with us, helping to narrow down the things we wanted to do and then finalize the itinerary based on the inputs we provided. The accommodations were very good and it made our trip a memorable one filled with unforgettable experiences.

I would strongly recommend them to anyone who wants to visit Spain for the first time and want a stress free vacation!

Regards,

Check and Theresa

Singapore

*What were the most enjoyable or memorable parts of your trip?*

San Sebastian was excellent with a fantastic room facing the beach.

Immersion into the history and culture of Madrid and the La Rioja wineries.

Barcelona with its sights and the Monserrat day trip.

*If you could take your trip again, what would you do differently?*

Try to spend more days at each location instead of having 2 to 3 nights per area - Madrid, LaGuardia, San Sebastian, Barcelona.

We wanted to cover the highlights of North Spain and do another trip for South Spain but was tempted to include Madrid (central Spain) into our trip. While we enjoyed Madrid, it meant that we had less time for the rest of the places.

*Your overall comments on Zicasso*

You guys are great! you helped us resolve the biggest fear of most travellers aiming to visit a new country - to engage a reliable local agency which has been screened by a 3rd party to ensure quality and dependability. Thanks!

Zicasso could expand to review more countries and create more awareness within the travelling community.

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★★★★★ BY JANE Y.



Luxury Vacation to Spain and Portugal, Barcelona, Pamplona, Santiago...

*"... catered our trip to our taste and provided the material to allow us a wonderful, worry free vacation"*

★★★★★ BY SHEILA B.



Spain Travel Review

*"I was most pleased that the follow-up was timely and thorough"*

★★★★★ BY GAIL L.





f 8+ P

## Travel Review: Luxury Spain & Portugal Vacation, Barcelona, Sintra, Lisbon, Porto, Aveiro, Coimbra, Obidos, Douro River Cruise

★★★★★ *Review by traveler Jacquie L. on 6.12.2014 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Portugal

*Your overall comments on the trip and the travel company:*

If there were 10 stars this European travel company would get 10. I have worked with several travel agents and my experience with this company and our agent was exceptional. The quick response, understanding of what we wanted (and didn't want) to see and do, timing and budget constraints were the best. Our agent even added some surprises which we loved. The hotels and their locations were perfect, local tour guides outstanding and best of all the package containing our tickets, vouchers and information about the places we visited was exceptional - who do you know that includes maps with your hotels and train stations clearly marked on them. Everything was clearly marked and in separate envelopes. I hope the company will expand to cover more than Spain and Portugal.

*What were the most enjoyable or memorable parts of your trip?*

All of Portugal is unique so it's hard to pick. Our favorite stop was Aveiro a quiet town on the river with gondolas and a nearby beach (take a bus). It also has a large fairly new shopping mall.

The towns of Sintra and Obidos are a must even though they are filled with tourists.

Porto is bustling city which we loved and enjoyed the river cruise on the Douro.

*If you could take your trip again, what would you do differently?*

We wouldn't go to Coimbra - a dirty, unattractive city. Impossible to find a cab and couldn't get a map for the buses. Our wallet got pinched which added to the negative thoughts. We went to see the University which is interesting, especially the library. Fortunately our guide had been a student there and shared her personal experiences so that was good.

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Spain Travel Review: Madrid, Cordoba, Seville, Barcelona, Cooking...

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*"... catered our trip to our taste and provided the material to allow us a wonderful, worry free vacation"*

★★★★★ BY SHEILA B.



Spain Travel Review

*"I was most pleased that the follow-up was timely and thorough"*

★★★★★ BY GAIL L.





# Spain Travel Review: Barcelona, Cordoba, Granada, Ronda, Seville

★★★★★ *Review by traveler Carol Ann L. on 3.26.2014 for a customized tour designed by Travel Agency 129021*

f g+ p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

The Spain tour company was very responsive to our needs. The hotels were perfectly located, clean and convenient. The level of organization and communication was outstanding.

*What were the most enjoyable or memorable parts of your trip?*

Exploring Andalusia and Barcelona was outstanding. Loved Cordoba, Granada, Ronda and Seville.

*If you could take your trip again, what would you do differently?*

Might have tried to add additional days to the trip....just so much to see and do.

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★★★★★ BY SHEILA B.



Spain Travel Review

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★★★★★ BY GAIL L.





## Spain Vacation Review: Barcelona, Cordoba, Seville, Granada, Guided Tours, Museum Visits, Neighborhood Restaurants

★★★★★ *Review by traveler Marcey M. on 2.1.2014 for a customized tour designed by Travel Agency 129021*

f 8+ p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

The travel agent from our Spain tour company exceeded our expectations. She truly listened to what we had in mind and delivered everything and more. We wanted somewhat of an unstructured trip - to stay in small, nice local hotels so that we could get a good feel for the towns/cities and residents and we preferred to take mostly small highlight tours with only one or two day trips. We wanted to be able walk the streets and get a flavor for Cordoba, Seville, Granada and Barcelona. We were interested in visiting some museums and galleries at our own pace and of discovering other interesting sites. And we wanted the experience of trying various types of neighborhood restaurants.

Our travel agent designed a wonderful trip for us that met each of our goals. All but one of the hotels exceeded our expectations and that one met our expectations. The tours were interesting and personalized. The travel arrangements were perfect and suggestions she made that we hadn't considered were spot on.

We met many lovely, interesting Spaniards and fellow travelers, the weather was perfect and the only complaint we had was about a tour that we booked ourselves.

*What were the most enjoyable or memorable parts of your trip?*

We actually thought everything was enjoyable, but our favorites were:

- o Lovely dinner on the terrace of El Mirador de Morayma with an amazing view of the Alhambra.
- o The city and people of Granada.
- o Drinks on the roof of the Hersperia Cordoba hotel with views of the Mezquita.
- o The people - friendly, gracious and helpful.
- o The food, esp. the tapas.

*If you could take your trip again, what would you do differently?*

The only thing we would do differently would be to stay longer!

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★★★★★ BY SHEILA B.



Spain Travel Review

*"I was most pleased that the follow-up was timely and thorough"*

★★★★★ BY GAIL L.





# Spain Travel Review: Madrid, Cordoba, Seville, Barcelona, Cooking Class

★★★★☆ *Review by traveler Jane Y. on 1.22.2014 for a customized tour designed by Travel Agency 129021*

f g+ p

## TRAVELER REVIEW

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Our tour company was very helpful and patient with my numerous questions because it was our first visit to Spain. I greatly appreciated that they put together envelopes for train tickets, tours, and hotels - well organized and made my life easier. She also offered to help me make a dinner reservation in Madrid for New Years Eve.

The New Year's Eve celebration in Madrid square was a bit disappointing. There was NO music!

*What were the most enjoyable or memorable parts of your trip?*

We really enjoyed the tours in Cordoba and Seville; loved the orange trees! The cooking class in Barcelona was a lot of fun - we got to cook sea food paella after visiting the fantastic market.

*If you could take your trip again, what would you do differently?*

I would go to fewer cities and spend more time in Barcelona and Seville. I would go in a warmer time and visit some beaches!

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★★★★☆ BY SHEILA B.



Spain Travel Review

*"I was most pleased that the follow-up was timely and thorough"*

★★★★☆ BY GAIL L.





f g p

## Spain Travel Review

★★★★★ *Review by traveler Gail L. on 1.8.2014 for a customized tour designed by Travel Agency 129021*

### TRAVELER REVIEW

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

The hotels were generally quiet, and their locations were excellent.

I was most pleased that the follow-up was timely and thorough, also the arrangements for Christmas Eve and Christmas Day meals were handled very well.

Materials from the Spain tour company were helpful and clear.

*What were the most enjoyable or memorable parts of your trip?*

All of Cordoba, Ronda also is a favorite. The paradores were very nice.

*If you could take your trip again, what would you do differently?*

Take a bit more time in each city, we rushed ourselves too much.

### Real Customer Reviews

Each review is written by a verified traveler who was matched by Zicasso to the reviewed agency. Traveler must have purchased and traveled.

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### Other Reviews for Travel Agency 129021



Customized Guided Hiking Trip and More in Spain

*"The guided hike arranged for us in Val d'ran was fantastic."*

★★★★★ BY KAREN S.



Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent..."*

★★★★★ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





f 8+ p

## Luxury Honeymoon in Spain: Madrid, Seville, Marbella, Granada, Barcelona, Montserrat, Vineyard Visit/Wine Tasting, Flamenco Show

★★★★★ *Review by traveler Emily M. on 9.14.2013 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We cannot recommend our Spain travel company enough. We worked with our agent, and she was so helpful and organized! She provided lots of valuable insight. We loved how she organized our trip package for us- we especially enjoyed the maps that she provided with all of our hotel/tour/sightseeing marked for our reference. She also provided us with lots of information on the cities we visited (history/landmarks/food). This was helpful because even though we had heavily researched the places we visited, it was easy to pack up her information instead of carrying around tourist books. Our agent also provided fast customer service. She got back to us so quickly whenever we had any questions. We were nervous at first because this was our first experience using a travel agency in a foreign country; however, our agent went above and beyond to make sure that our experience was phenomenal. She did not disappoint!!

*What were the most enjoyable or memorable parts of your trip?*

Our favorite city in Spain was by far Seville... even roaming the streets in Seville was amazing. We participated in a short two hour tour while we were there, and our guide was fantastic. Plaza de Espana was probably our favorite landmark in Seville. We also enjoyed our Montserrat day trip from Barcelona. The day trip enabled us to see both Montserrat and do a wine tour. We have participated in a variety of wine tours in the United States, but this one was so intimate and full of experiences- dinner, walking the vineyard, learning about winemaking, and wine tasting. There were so many amazing parts of this trip. We would do it over again in a heartbeat.

*If you could take your trip again, what would you do differently?*

We did a day trip to Toledo. It was not our favorite part of the trip.

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★★★★★ BY KAREN S.



Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent..."*

★★★★★ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





# Spain Cities and Beaches Tour Review: Galicia, Gijón, Santander, Pontevedra, Basque Country

★★★★★ *Review by traveler Irma T. on 8.25.2013 for a customized tour designed by Travel Agency 129021*

f g p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

This travel company understood exactly what kind of hotels I was looking for and was excellent at arranging ground transportation. The breakfasts at all of the hotels was excellent.

*What were the most enjoyable or memorable parts of your trip?*

All of of Galicia, Gijon, Santander, Pontevedra. Both the cities and beaches were spectacular. The I loved the food in Santander,Pontevedra and Galicia.

My favorite hotels were in Santiago, Gijon, Pontevedra. I would stay in these again.

*If you could take your trip again, what would you do differently?*

I would not stay in A Coruna. Did not like the hotel room. The lobby is beautiful, the breakfast was great, the rooms are large but they need major updating. The carpet was dirty and so was the furniture, bedspread, etc. It just needs updating.

I did not like the hotel Bahia in Santander. The location and service were very good but the hotel room is also very outdated (bedspread, curtains) The mattress was very old and uncomfortable. I would not stay here either.

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*"The guides were excellent..."*

★★★★★ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





f 8+ p

## Luxury Spain Travel Agent Review: Barcelona, Madrid, Sevilla, Granada, Ronda, Marbella, Andalucia, Montserrat, Winery, Flamenco

★★★★★ *Review by traveler Talia M. on 6.24.2013 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Trip was amazing. Belen did a great job of listening to what we wanted to get out of our vacation and making recommendations and planning it accordingly. We loved all of the places we visited. We couldn't of asked for a better trip!

*What were the most enjoyable or memorable parts of your trip?*

All of it!

*If you could take your trip again, what would you do differently?*

Nothing

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### Other Reviews for Travel Agency 129021



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Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent..."*

★★★★★ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





# Luxury Spain Travel Review: Barcelona, Granada, Ronda, Sevilla, Cordoba, Madrid, The Mesquita, Wine Tasting, Flamenco, Art Tour

★★★★★ Review by traveler James W. on 6.20.2013 for a customized tour designed by Travel Agency 129021

f g+ p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We had an outstanding travel experience!

We were very busy on the 16 day adventure, but had enough time in each of our stops to get the most out of the trip due to excellent hotel locations and arrangements for travel (mostly trains) and wonderful guides for the key events in Barcelona, Granada, Sevilla and Cordoba.

This Spain travel company made these arrangements and provided very good advice for first time travelers to Spain.

*What were the most enjoyable or memorable parts of your trip?*

Learning and experiencing some of the history of Spain kept us excited about each new place we visited.

Our Ronda visit was great, the dramatic scenery and corresponding adaptations to the canyon were unique.

The wonderful Cathedrals and their history, especially the Mesquita, were special.

Of course the food, the wine, the sherry, and the flamenco were highlights, but the chance to visit some of the worlds best art museums and see the Masterpieces and the work of the Masters capped off a really great time.

As a footnote, the Gaudi contributions to Barcelona were enough by themselves to make the trip worthwhile, but there is so much more to see there that I do not want to diminish the other great attractions in that city and the others we visited.

*If you could take your trip again, what would you do differently?*

Stay longer and visit the northern part of Spain, but see that gives us an excuse to come back...

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## Other Reviews for Travel Agency 129021



Customized Guided Hiking Trip and More in Spain

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★★★★★ BY KAREN S.



Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

"The guides were excellent..."

★★★★★ BY SHOHREH T.



Customized Independent Travel To Spain

"travel agent was great"

★★★★☆ BY ELIZABETH L.





f 8+ p

## Luxury Spain Travel Agent Review: Andalucia, Barcelona, Ronda, Sevilla, Granada, Madrid, Leon, Burgos, Santiago, Porto, Lisbon

★★★★★ *Review by traveler Yaovapa C. on 5.27.2013 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

This Spain travel company is very professional. We have never been to Spain and have no idea about each city. The number of days she has planned for us in each city is just perfect. We could not have done the way she did and we would have been disappointed not to use her service.

*What were the most enjoyable or memorable parts of your trip?*

We love Ronda, the small city we took by taxi from Sevilla (on the way to Granada). That's a nice way to take a glimpse of this charming city (of course, it's all organized by the agent. We've never heard about Ronda before this trip)

*If you could take your trip again, what would you do differently?*

No. The agent did everything just perfect for us. We compared with our friends who organized the trip on their own. Our trip is more interesting.

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### Other Reviews for Travel Agency 129021



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★★★★★ BY KAREN S.



Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent..."*

★★★★★ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





# Luxury Spain Travel Review: Barcelona, Gothic quarter, Flamenco show, Bilbao, Rioja, Guggenheim Museum, San Sebastian, Wine Tour

★★★★★ *Review by traveler Brian R. on 5.13.2013 for a customized tour designed by Travel Agency 129021*

f g p

## TRAVELER REVIEW

## PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

This Spain travel company was fantastic. Belen was very easy to work with and was able to fulfill all of my requests in terms of the type of experience we were looking for. My wife and I actually got sick during our trip, and Belen was nice enough to call the hotel to check-in on us and cancel some of our scheduled stops without any penalty due to our sickness. I would recommend these Spain travel specialists without hesitation.

*What were the most enjoyable or memorable parts of your trip?*

Eating at Arzak, eat at local tapas bars in Barcelona in some of the more "local" neighborhoods, driving from Bilbao to San Sebastian and seeing the beautiful Spanish countryside.

*If you could take your trip again, what would you do differently?*

I would not get sick!

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Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent..."*

★★★★★ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





f g p

## Luxury Spain Travel Review: Madrid, Barcelona, Toledo, Segovia, Cordoba, Girona, Figueres, Salvador Dali Museum, Montserrat...

★★★★★ *Review by traveler Amy C. on 4.25.2013 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Belen and this Spain travel company were fantastic! From planning the trip to making sure everything went smoothly, it was perfect! Barcelona and Madrid were wonderful.

*What were the most enjoyable or memorable parts of your trip?*

Everything was great! I loved both cities, the architecture, the food, the people, the hotels - all were wonderful.

*If you could take your trip again, what would you do differently?*

Take a longer vacation!

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★★★★★ BY KAREN S.



Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent..."*

★★★★★ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





f g+ p

## Portugal & Spain Travel Agent Review: Cordoba, Sevilla, Lisbon, Madrid, Andalucia, Granada, Porto, private tour, hiking, walking

★★★★★ *Review by traveler Gail K. on 3.22.2013 for a customized tour  
designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Portugal

Spain

*Your overall comments on the trip and the travel company:*

very favorable. Belen at this Spain travel company was extremely helpful in making all of our arrangements.

*What were the most enjoyable or memorable parts of your trip?*

We hadn't planned on going to Cordoba Spain but Belen suggested since we were going to Sevilla we should spend one night in Cordoba. This was one of the highlights of the trip and we are so happy we stopped there!

Also we had a private tour guide in Lisbon who was extremely good and we really enjoyed our two days with her - she was very knowledgeable about the sites but also about what is happening in Portugal today.

*If you could take your trip again, what would you do differently?*

We would probably arrange for additional private tour guides - although we realize this is an additional expense and Belen did a very good job of staying within our budget.

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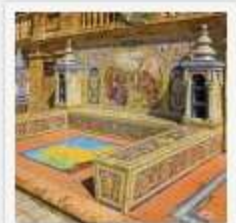
### Other Reviews for Travel Agency 129021



Customized Guided Hiking Trip  
and More in Spain

*"The guided hike arranged for us in Val d'ran was fantastic."*

★★★★★ BY KAREN S.



Luxury Spain Vacation Package,  
Barcelona, Madrid, Seville,  
Granada,...

*"The guides were excellent..."*

★★★★★ BY SHOHREH T.



Customized Independent Travel  
To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





# Travel Review: Handcrafted Spain Vacation Package, Barcelona, Sagrada Familia, Gothic Quarter Walking Tour, Spanish Architecture

★★★★☆ Review by traveler Ken B. on 11.22.2012 for a customized tour designed by Travel Agency 129021

f g p

TRAVELER REVIEW

PHOTOS

What countries did you visit?

Spain

Your overall comments on the trip and the travel company:

The trip started off a little rocky for us with the accommodations being, in a word, pretty gross. We had limited cell phone and internet access, and we had plans to see the city, so we did not raise the issue right away, choosing instead to maximize our time seeing the sites. Barcelona is a beautiful city, the weather was perfect, and finding delicious food took little effort, so our spirits raised quite a bit. When we were able to contact the travel company, I have to give them full credit - they took our concerns very seriously, addressed the issue with haste, and made sure we were taken care of. For anyone wondering, this is exactly why you use good travel agents and sites like Zicasso - there is always someone there to help you and address any unforeseen problems that might arise. The travel company explained that they had never had problems with the accommodations at our location before, and quickly fixed the problem. They also were a great asset leading up to the trip, always trying to do a little extra to make sure we were prepared.

Even once fixed though, we found hotels in Barcelona to be very very loud. From the 4th floor we could hear doors slam on the ground floor, room doors crashed shut, traffic and street crowds (which lasted late into the night) sounded like they were almost in the room, and the air conditioning in our first room barely even moved the air. This is by far my biggest gripe, as getting a good nights sleep while traveling is so important to us.

So, while the arrangements were handled well over all, and the city was rich and beautiful, I'd certainly do this trip differently the next time around.

What were the most enjoyable or memorable parts of your trip?

I've traveled around many amazing cities, with many amazing structures, but Sagrada Familia is the most impressive piece of architecture I have ever seen. It is otherworldly. Gaudi's basilica masterpiece is easily my favorite single piece of architecture. I doubt we will see anything like it again in our lifetime.

If you could take your trip again, what would you do differently?

Research the accommodations a little bit more - which, unfortunately, is what I hoped the travel agency would do. It may be that places in Barcelona are simply louder and a little more worn down, but I'd try to find a place that could ensure we get a good nights sleep.

## [Travel Company's Comments]

Dear Ken

Thank you very much for traveling with us and for posting your review of your trip. We appreciate your honest and fair review and especially that you highlighted the fact that once we were made aware of your problem we dealt with it immediately. Our clients rarely have a problem with their arrangements but when they do we strive to sort it out promptly to their satisfaction, as we did in your case.

Your experience prompted us to re-visit these apartments in Barcelona recently and as a result of this we have removed them from our program. We were not satisfied that the standard was being maintained despite them having been a popular choice for those looking for apartment-style accommodation in Barcelona. So, for the time being at least we will not be working with them.

Thank you sincerely for your custom and for your balanced review.

## Real Customer Reviews

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## Other Reviews for Travel Agency 129021



Customized Guided Hiking Trip and More in Spain

"The guided hike arranged for us in Val d'ran was fantastic."

★★★★★ BY KAREN S.



Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

"The guides were excellent..."

★★★★★ BY SHOHREH T.



Customized Independent Travel To Spain

"travel agent was great"

★★★★☆ BY ELIZABETH L.





f g p

## Travel Review: Luxury Spain Vacation Package, Madrid, Barcelona, San Sebastian, Bilbao

★★★★☆ *Review by traveler Roberta G. on 11.13.2012 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We were very satisfied with the way our trip was planned

*What were the most enjoyable or memorable parts of your trip?*

We loved the walking tour of Madrid and learned a lot about Spain. We found the people to be friendly and helpful.

*If you could take your trip again, what would you do differently?*

I think I should have planned ahead of time so as not to miss many things we would have enjoyed. Of course, now we have a reason to return

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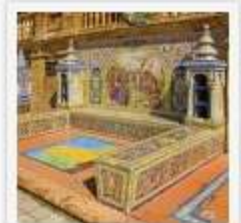
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Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent..."*

★★★★☆ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





## Travel Review: Flawless Spain Tour, Seville, Rota, Ronda, Granada, Ubeda, Cordoba, Madrid, Zahara de la Sierra, Jerez,...

★★★★★ *Review by traveler Paul W. on 10.25.2012 for a customized tour designed by Travel Agency 129021*

f g p

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We just completed our 3 week tour in Spain and I would like to share our very excellent experience using the services of Belen and this Spain tour operator. Below are some of the comments which I just sent to Belen thanking her for all of help:

Greetings Belen: Kathy and I have now returned from our wonderful 3 weeks visit to Spain. We would like to thank you very much for the truly excellent arrangements, planning and support you provided us. Every aspect of our visit went well, and we have come back with a deep appreciation for the culture, beauty and graciousness of the people and places of Spain. This occurred in no small measure, because you had taken away many of stresses that can often occur in travelling to unknown destinations, which allowed us to focus on the special discoveries that abound there.

Everyone one of your arrangements went flawlessly....from being met at the airport, accommodations, train and car rental reservations, tours and to the very helpful maps, sightseeing and visit suggestions you provided for so many of the places we visited. Really excellent on all fronts! I can't tell you how glad we are that we decided to have your company and you make all of these arrangements.

Also, I have to mention how glad we are that we decided to chose Spain as our special European trip. Your country is so incredibly rich in history, architecture, art, music and food and wine, that it truly a delight to the visitor to try and discover even a fragment of what you have the opportunity to breathe in every day.

Thank you again for sharing some of those wonderful opportunities.  
Wishing you all the best, Paul and Kathy

*What were the most enjoyable or memorable parts of your trip?*

Among the "grand sights" the Mezquita in Cordoba, the Alcazar in Seville and the Alhambra in Granada were true world wonders. Our "discovery" of Zahara de la Sierra as a beautiful and not much touristed white village with a haunting hilltop castle was a real joy. And, of course, the art museums of Madrid were overwhelming. Finally just wandering the winding lanes of nearly everywhere we went, there was always something to discover in terms of architecture, and good sights and smells. I was a little worried that Spain might of become too "modernized" for my taste, but found that their incredible heritage is still visible for the visitor to savor. Speaking of savoring the tapas and wine were just great.

*If you could take your trip again, what would you do differently?*

Perhaps stay in a smaller town for two days of regional hiking rather than visiting Jerez and Arco de la Frontera. However, our itinerary was great and I highly recommend it for those with similar inclinations.

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### Other Reviews for Travel Agency 129021



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★★★★★ BY KAREN S.



Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent..."*

★★★★★ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





f g p

## Travel Review: Tailor Made Spain Vacation Package, Barcelona, Costa Brava, Plaza Catalunya, Las Ramblas, Gothic Tour

★★★★★ *Review by traveler Betsy G. on 10.15.2012 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Excellent value. Balen did a great job of planning our trip. The Gothic tour in Barcelona was super. The accommodations were right on ...very comfortable.

*What were the most enjoyable or memorable parts of your trip?*

The gothic tour in Barcelona and the accommodations in La Rivera ..right on the beach.

*If you could take your trip again, what would you do differently?*

I would have stayed longer in Barcelona and on the Costa Brava.

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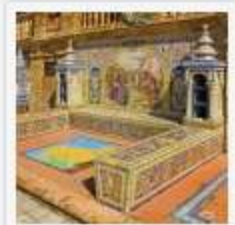
### Other Reviews for Travel Agency 129021



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★★★★★ BY KAREN S.



Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent..."*

★★★★★ BY SHOHEREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





# Travel Review: Custom Spain Vacation, Madrid, Costa Brava, Toledo, Barcelona City Tour

★★★★☆ *Review by traveler marcia p. on 10.11.2012 for a customized tour designed by Travel Agency 129021*

f g p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

They did a good job we had a couple of problems but they we're very responsive to those problems

*What were the most enjoyable or memorable parts of your trip?*

We enjoyed the walking tours and the hotel in Buger

*If you could take your trip again, what would you do differently?*

Stay longer in begur

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## Other Reviews for Travel Agency 129021



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★★★★☆ BY KAREN S.



Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent..."*

★★★★☆ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





f g+ p

## Travel Review: Highlights of Spain Tour, Madrid, Cordoba, Granada, Alhambra, Ronda, Sevilla, Merida, Trujillo, Flamenco Show,...

★★★★☆ *Review by traveler Elisa S. on 10.8.2012 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We had an excellent time on the trip. The travel agent did a fairly good job selecting hotels for us as most of the hotels we really enjoyed and were well located, although one was in a seemingly run down section of town and another was a bit old with a musty smell throughout the hotel. The trains and transportation that the travel agent booked for us were great.

*What were the most enjoyable or memorable parts of your trip?*

Our stay in Ronda, Spain was the most memorable part of our trip. The town was incredible - perched on top of a cliff, providing gorgeous views around every turn. The town was perfect for our interests with plenty of history and things to do as well as gorgeous landscapes, so nice walks, etc. We also very much enjoyed our hotel -- we stayed at the Parador, which was by far and away our favorite hotel.

*If you could take your trip again, what would you do differently?*

We may consider going to fewer places as we covered 7 places in 14 days, which was exhausting. It is how the travel agent booked the trip, and we understand why (all the places we visited were fairly small and could easily be covered with a 2 nights stay), but it was still exhausting to be moving that often.

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Customized Guided Hiking Trip and More in Spain

*"The guided hike arranged for us in Val d'ran was fantastic."*

★★★★☆ BY KAREN S.



Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent..."*

★★★★☆ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





f g p

## Travel Review: Custom Spain Vacation Package, Barcelona, Madrid, San Sebastian, Picos de Europa

★★★★★ *Review by traveler Roger C. on 8.23.2012 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Our trip to Spain was absolutely amazing. Every hotel we stayed at was very comfortable and all of the staff members were friendly and helpful.

*What were the most enjoyable or memorable parts of your trip?*

San Sebastian, the Picos de Europa, and the Guggenheim Museum in Bilbao.

*If you could take your trip again, what would you do differently?*

Stay longer - seriously

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★★★★★ BY SHOHREH T.



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*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





f 8+ p

# Travel Review: Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada, Dalí museum and house

★★★★★ *Review by traveler shohreh t. on 8.23.2012 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

The time spent in each city was appropriate. The guides were excellent.

*What were the most enjoyable or memorable parts of your trip?*

Visiting the Dali museum

*If you could take your trip again, what would you do differently?*

Take a private tour to Toledo and Dali museum

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★★★★☆ BY ELIZABETH L.





f g p

## Travel Review: Luxury Spain Vacation Package, Barcelona, Cordoba, Seville, Ronda, Granada, Andalusia, etc.

★★★★★ *Review by traveler mark w. on 7.26.2012 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

This Spain Tour Company did an excellent job of helping plan and coordinate our trip through southern Spain.

*What were the most enjoyable or memorable parts of your trip?*

We had great times at every stop that included Barcelona, Cordoba, Seville, Ronda and Granada. The most memorable part was the drive from Seville to and Ronda and our stay in Ronda.

*If you could take your trip again, what would you do differently?*

This trip we were on the go quite a bit. We would probably settle in one area and do day trips.

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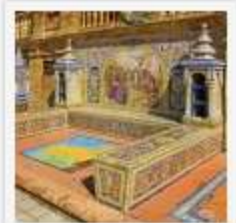
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★★★★☆ BY ELIZABETH L.





## Travel Review: Custom Spain Vacation Package, Barcelona, Madrid, Seville, Granada, Andalusia, Toledo, Alhambra Palace, flamenco

★★★★☆ Review by traveler Megha P. on 7.25.2012 for a customized tour designed by Travel Agency 129021



### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

The Spain travel company was excellent - extremely responsive and helpful. The hotels were fantastic.

*What were the most enjoyable or memorable parts of your trip?*

The best parts of my trip were the walking tour in Sevilla and the Gaudi buildings in Barcelona.

*If you could take your trip again, what would you do differently?*

I would not get the tourist bus in Barcelona.

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★★★★☆ BY ELIZABETH L.





f g+ p

## Travel Review: Custom Spain Family Vacation, Madrid, Seville, Granada, Cordoba, Toledo, Cadiz, Rota, Alhambra Palace, beach, etc

★★★★★ *Review by traveler Helene B. on 7.19.2012 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

I was very pleased with the Spain travel company. I was anxious about working with a company in another country with whom I had no contacts here. However, I was pleased with the service and suggestions. Their suggestions resulted in an itinerary that I was not expecting but was perfect. They stayed within budget while placing me in hotels that were perfectly suited to our needs. Although I questioned the travel agent, she always answered my questions in detail. Ultimately, the hotels selected were not ones I would have known to select. They were recognized hotels and reviewed elsewhere, but I am not sure that I could have parsed them out from the many other hotels. However their locations were key as were the amenities at a reasonable price.

*What were the most enjoyable or memorable parts of your trip?*

In general, the time spent in each city suited the sights and our interests. We liked the location of our hotels as it facilitated walking to everything. We liked the combination of rail and car travel. Due to the agents suggestion we took the trail to Sevilla rather than drive. Although we were four people and the cost may have been similar, the wear and tear was less by going by rail.

*If you could take your trip again, what would you do differently?*

I would spend more time in Madrid. Although we had 4 nights, with one day spent in Toledo, there was not as much time as we wanted to go to all the museums while having time to explore. There are also other one day trips that I might have taken from Madrid.

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★★★★★ BY SHOHREH T.



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*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





f 8 p

# Travel Review: Luxury Vacation to Spain and Portugal, Madrid, Barcelona, Granada, Ronda, Seville, Toledo, Cordoba, Montserrat

★★★★☆ *Review by traveler Willard H. on 7.4.2012 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Portugal

Spain

*Your overall comments on the trip and the travel company:*

Belen, with this Spain and Portugal tour operator, was very helpful and responsive to our needs. She patiently responded to each request for information, advice, and arrangement. Since we were in Spain for two weeks and visited Madrid, Barcelona, Granada, Ronda, and Sevilla with day trips to Toledo, Montserrat, and Cordoba, Belen had to keep a lot of details straight including numerous changes we made as the planning process progressed. She followed through as promised. Everything went smoothly. There were two couples in our group so we had one trip package with vouchers mailed to us in the States prior to departure with the second package waiting for us at our first hotel. Belen sent a fax to one of our hotels with a last minute change in tour provider after she called our cell phone (US only) and left a message about the change. We felt she was committed to ensuring our trip was a success. The lodging selections were very nice, comfortable, and centrally located in each location where we stayed. We would use Belen's services again should we return to Spain. Our third week was in Portugal at a timeshare so we did not use Belen for planning that week. She did, however, provide a Portugal map and tourist information without us having asked. Great customer service!

*What were the most enjoyable or memorable parts of your trip?*

The highlights were the Mezquita in Cordoba and La Alhambra in Granada.

*If you could take your trip again, what would you do differently?*

We would probably choose to stay overnight in Toledo rather than in Madrid. We also would have made arrangements for local tour guides in Madrid and Sevilla (1/2 day each). While the travel guides (books) provide adequate information, there is nothing like having a local tour guide telling about the significance and history of the sights.

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★★★★☆ BY ELIZABETH L.





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## Travel Review: Luxury Spain Vacation Package, Barcelona, Madrid, Toledo, Granada, Seville, Cordoba, Ronda, Malaga, Mijas, etc.

★★★★★ *Review by traveler Richard R. on 6.27.2012 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Wonderful, magical, trip ... Belen, from our Spain tour operator put together a great itinerary for us.

*What were the most enjoyable or memorable parts of your trip?*

Wow ... the whole trip was great ... the cities we stayed in ... the high speed train ride ... and venturing on our own to places like Toledo, Cordoba, Malaga ...

taking us out of our comfort zone back home and experiencing the culture in Spain ... the people ... history ... the surprise fiestas ...

*If you could take your trip again, what would you do differently?*

Not much ... Belen had a good feeling on what might be right for us ... perhaps check out the hotels a bit more before we left ...

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★★★★☆ BY ELIZABETH L.





f g p

## Travel Review: Luxury Spain Vacation Package, Madrid, Barcelona, Andalucia, Cordoba, Sevilla, Granada, Ronda, Girona City, etc.

★★★★★ *Review by traveler Richard P. on 6.22.2012 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We have traveled quite a lot over the years and this was one of the very best trips we've ever been on. We generally have planned our trips on our own but after a wonderfully successful trip to Greece last September with a travel company we found through Zicasso, we decided to try it again and were fortunate enough to find yet another fabulous travel company, who worked with us until we had an itinerary that met our needs.

*What were the most enjoyable or memorable parts of your trip?*

First of all we loved Spain so much I can't believe we never went there. We loved the culture, the food, the people, the art, the sites, the hotels I guess pretty much everything. We've talked a lot about what was our favorite part and we can't really say. My husband loved the Alhambra most and I loved the Gaudi Cathedral.

*If you could take your trip again, what would you do differently?*

Nothing. Everything worked out perfectly.

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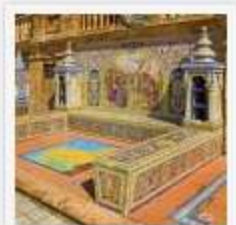
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★★★★☆ BY ELIZABETH L.





f s p

## Travel Review: Luxury Spain Vacation Package, Madrid, Toledo, Cordoba, Granada, Segovia, Ronda, Alhambra, Alcazar, paradores

★★★★☆ *Review by traveler Loren & Anne Z. on 6.16.2012 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Our two-week trip to Spain was wonderful. This Spain tour company assisted us with making hotel reservations for the second week (we used Marriott Rewards points for our first week in Madrid). The hotels the agency recommended were very nice and matched our criteria. Communication via the web site and email was excellent. We personally handled the rest of the reservations ourselves, by our choice. While good information about the cities we were visiting was provided, we wished that they had recommended making reservations in advance for access to key historic sites like the Alhambra. Visitor demand is very high and we were not able to get access to all key venues while there.

*What were the most enjoyable or memorable parts of your trip?*

Returning after 40 years to landmark sites like the Mosque and Alcazar in Cordoba and the Alhambra in Granada as well as some of the same restaurants....still there after 40 years and the food was just as delicious! While it was unplanned, we were fortunate to have visited some of the cities during special holidays: San Isidro Day, Madrid's patron saint, and Ferias (Fair time) in Cordoba.

*If you could take your trip again, what would you do differently?*

Make reservations for important sites in advance! Since the Alhambra was declared a World Heritage Site by UNESCO, tourists flock to it and gaining access to all of the venues must be done in advance. Tickets can be ordered online. We had not done this and, as a result, we were unable to get tickets to two of the main historic buildings, even after waiting in line for a long time very early in the morning for tickets.

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*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





f 8+ p

## Travel Review: Luxury Spain Vacation Package, Madrid, Barcelona, Seville, Toledo, Girona City, Figueres, flamenco, Dali, etc.

★★★★★ *Review by traveler Thomas B. on 6.13.2012 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

The trip was most enjoyable. The Zicasso Spain travel company arranged the trip very well based on our interests and needs.

*What were the most enjoyable or memorable parts of your trip?*

The locale of our hotel in Madrid was very enjoyable as it had close proximity to the Prado and Thyssen-Bornemisca museums, Santa Ana plaza (restaurants) and the Madrid city tourist busses. The Chagall exhibit at the Thyssen was very impressive.

While in Barcelona the visits to the Segrada Familia and the Montserrat monestary were very impressive and enjoyable as well.

*If you could take your trip again, what would you do differently?*

Spend an additional day in Barcelona and also visit the Basque area of Spain.

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★★★★☆ BY ELIZABETH L.





## Travel Review: Luxury Spain Vacation Package, Barcelona, Madrid, Granada, Seville, Cordoba, Toledo, Ronda, Rota, beaches, etc.

★★★★★ *Review by traveler Susan G. on 6.11.2012 for a customized tour designed by Travel Agency 129021*

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### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

--Our trip was fabulous. We've taken 4 in a row, although this was the first with this Spain tour operator, and while the others were excellent, this one exceeded all of our expectations. We give full credit to our Spain agent Belen for creating such a beautifully organized and well-thought-out itinerary. When a guide was needed, she provided one; when it was most advantageous to drive (in order to meet our criteria of seeking out interesting locations to photograph), she arranged a car rental; when it was most expeditious to travel by train, she set up the tickets. She provided reading materials for each location, and was available by phone or email should a problem have come up (which it didn't). Our main priority in hotel selection was good beds. We initially had in mind small designer-type ultra-modern hotels such as we'd seen on the Internet. Belen felt we could find those kinds of places anywhere in any city. Her idea was to book us in small hotels that were uniquely Spanish, historic buildings which had been renovated to modern standards. In fact, some of them (ie, Palacio de Bailio in Cordoba) were breathtakingly designed. Each of the 7 she chose for us were unique, making our arrival at each location a delightful surprise, and each stay a different experience. Our favorite was the Casa Romana in Seville, with its lovely rooftop bar and restaurant. Our only regret is that Belen doesn't service everywhere else in Europe. Her concentration is Spain, and she knows it "Totally."

*What were the most enjoyable or memorable parts of your trip?*

We especially enjoyed our guide in Barcelona, Laurie. He, too, is a photographer, which gave him insight vis a vis approaching typical Barcelona sights from unique vantage points. He is also well-versed in Judaica, being British-Israeli, and has traveled (as well as guided tours) all over the world, providing lots of background re: Jewish history in Spain, another interest of ours, and many wonderful stories about travelling. Further, he provided excellent recommendations for restaurants & suggested itineraries for visits on our own. One of these, the "Magic Fountain of Montjuic," was one of the most memorable moments of our trip. It is an amazing (free!) show of color, light and water acrobatics with musical accompaniment. More than that, it was filled with local people: families, children dancing, a great way to pass a summer evening. What made it most special were the Spanish people -- crowds, but no pushing, very friendly and kind. Another highlight was Ronda -- the clouds almost as gorgeous as the scenery! The Parador was spectacular. Oh. and Sevilla, EVERYTHING about Sevilla....

*If you could take your trip again, what would you do differently?*

The only thing I might change is to possibly allow a little more down time after the long plane flight over. But truthfully, once the adrenaline kicked in, I doubt there was any way we'd have managed to chill out with so much to see and do.

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f 8+ p

# Travel Review: Custom Family Vacation to Spain and Morocco, Madrid, Barcelona, Seville, Granada, Cordoba, Ronda, Algeciras, etc.

★★★★★ *Review by traveler russell w. on 5.10.2012 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Morocco

Spain

*Your overall comments on the trip and the travel company:*

The trip was wonderful. I was pleased with the service provided by this Spain tour operator, primarily through their associate, Belen. I spent quite a bit of time thinking about the trip and planning it and communicated many times, primarily through E-mail. I always got a prompt response, which I very much appreciated. We were delighted with the hotels which were selected for us. Each was well located and more than comfortable. The staff at each hotel was accomodating. Frankly, the hotels exceeded my expectations. I booked a trip to Italy last year and was not nearly so pleased with the selection of hotels. We were also very happy with the extras that we booked, including an airport taxi driver who met us at the airport and took us to the train station, a private guide in Madrid, a tour of the Alhambra in Granada, a Flamenco show in Seville, train tickets from Madrid to Seville, ferry tickets to Tangiers and a rental car. The madrid guide guide was wonderful with my teenage granddaughters, gave us a wonderful tour, and even walked us back to the train station where we had left our bags. I had a couple of questions during the course of our trip, and they were answered promptly, even on a weekend! I would certainly recommend this Spain travel agency.

*What were the most enjoyable or memorable parts of your trip?*

Our favorite stop was in ronda, where we stayed in the Parador. The scenery was breathtaking and the hotel was top drawer. We enjoyed seeing Seville during the end of Santa Semana. The easter processions were spectacular. We thouroughly enjoyed Granada where we feasted our eyes on the Alhambra from close up and from afar, and satisfied our appetites with Tapas, hot chocolate and churos. Of course Barcelona was beautiful with the gothic section and the Gaudi architecture. The Familia Sagrada was awesome! We particularly enjoyed driving for three days where we took in fabulous mountain and forest scenery as well as beautiful countryside in the plains between Ronda and Granada. Having the car made it easy for us to visit Gibralter, where we spent a very interesting half day.

*If you could take your trip again, what would you do differently?*

I can't think of anything that I'd change. Of course, I'd spend more time if I could, since we were only there for 8 nights.

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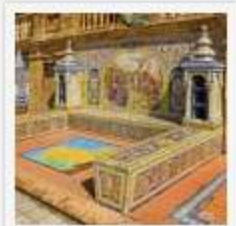
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★★★★★ BY SHOHREH T.



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*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





## Travel Review: Luxury Spain Vacation Package, Madrid, Granada, Cordoba, Ronda, Seville, Arcos de la Frontera, Andalucia, etc.

★★★★★ *Review by traveler carrie e. on 5.2.2012 for a customized tour designed by Travel Agency 129021*

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### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We recently visited Spain for two weeks over Spring break. My mom and I couldn't have asked for a better trip. Belen, our Spain travel agent, did an incredible job! She was organized and booked hotels and activities that were exactly what we wanted! I can't wait to book with her again for our trip to Europe next year.

*What were the most enjoyable or memorable parts of your trip?*

We LOVED Cordoba, Sevilla and Ronda! What charming places. Ronda was the jewel of the trip. So happy Belen suggested it and the drive was easy! The Parador was incredible there. The views were breath-taking and there were great hikes and rock climbing in the gorge!!

*If you could take your trip again, what would you do differently?*

The only thing we would do differently is to not visit Arcos De La Fronteria. We actually left a day early and headed to Sevilla. We would have also packed warmer clothes. But you cant control weather! Other than that it was an AMAZING trip! Sad that it went so fast.

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Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





# Travel Review: Luxury Vacation to Spain and Portugal, Barcelona, Pamplona, Santiago de Compostela, Leon, Zaragoza, Fatima, etc.

★★★★★ *Review by traveler Sheila B. on 4.24.2012 for a customized tour designed by Travel Agency 129021*

f 8+ p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Portugal

Spain

*Your overall comments on the trip and the travel company:*

We had a wonderful trip! Olaia, our Spain and Portugal travel agent, perfectly planned the trip for us. I told her where I wanted to go and she made it all possible in the time frame I gave her even suggesting other places we would be (and were) interested in. She catered our trip to our taste and provided the material (tickets, vouchers, tourist guides, maps etc) to allow us a wonderful, worry free vacation.

*What were the most enjoyable or memorable parts of your trip?*

Besides visiting the Churches and shrines we were interested in-staying at the Paradors was great!

*If you could take your trip again, what would you do differently?*

The only thing different I would do would to not google from America our directions from the train or bus station to our hotels! we wanted to walk where possible and the instructions we provided for ourselves were very inaccurate which caused us some confusion in a strange land. Also, I would learn more of the language although the spanish-english meal guide Olaia provided was a great help.

## Real Customer Reviews

Each review is written by a verified traveler who was matched by Zicasso to the reviewed agency. Traveler must have purchased and traveled.

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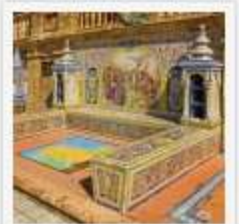
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*"The guided hike arranged for us in Val d'ran was fantastic."*

★★★★★ BY KAREN S.



Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent..."*

★★★★★ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





## Travel Review: Luxury Spain Vacation Package, Madrid, Seville, Granada, Cordoba, Ronda, Cadiz, Alhambra Palace, El Prado Museum

★★★★☆ Review by traveler susan f. on 4.11.2012 for a customized tour designed by Travel Agency 129021

f g+ p

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We worked with Belen, our Spain travel agent who was very responsive and responsible. Our travel materials were very well organized.

*What were the most enjoyable or memorable parts of your trip?*

We loved the parador in Ronda... Overlooking the gorge with live Spanish guitar music wafting up to us on our balcony.

*If you could take your trip again, what would you do differently?*

I think we might have preferred a better place to stay than we had in Seville, although the location was perfect.

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*"The guides were excellent..."*

★★★★☆ BY SHOHREH T.



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*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





f 8+ p

## Travel Review: Luxury Spain Vacation Package, Madrid, Barcelona, Granada, Cordoba, Seville, Toledo, wine tour, flamenco, tapas

★★★★☆ Review by traveler Loretta S. on 4.10.2012 for a customized tour designed by Travel Agency 129021

TRAVELER REVIEW

PHOTOS

*Your overall comments on the trip and the travel company:*

Overall we were extremely satisfied with the trip and the arrangements. The local agents were quite good. The hotels were well located and very nice. We did think that the Inglaterra in Seville, while very nice could be quite noisy during the night.

*What were the most enjoyable or memorable parts of your trip?*

We really loved our trip. The best things were the museums in Madrid, La Mezquita in Cordoba, the Alcazar and plazas in Sevilla, the Alhambra in Granada and the old city in Barcelona and the food everywhere.

*If you could take your trip again, what would you do differently?*

We would likely focus on specific areas and maybe drive. We would also stay at the paradores

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Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent.."*

★★★★★ BY SHOHREH T.



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*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





f g p

## Travel Review: Best of Spain Tour, Barcelona, Granada, Ronda, Sevilla, Cordoba, Madrid, Girona, Figueres, Alhambra Palace,...

★★★★☆ *Review by traveler Gisele W. on 12.1.2011 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

The trip was well planned. The hotels were well situated and real nice. The buffet breakfasts were yummy. All worked smoothly. The arranged tours were also enjoyable.

*What were the most enjoyable or memorable parts of your trip?*

Walking the cobblestone streets in fortress cities built and rebuilt by each group that was in power at the given time.

*If you could take your trip again, what would you do differently?*

I would not stay at Room Mate Leo. Please advise people not to take Amex travellers checks as it is difficult to cash them and there are no Amex banks available.

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Luxury Spain Vacation Package, Barcelona, Madrid, Seville, Granada,...

*"The guides were excellent.."*

★★★★☆ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





## Travel Review: Custom Spain Vacation Package, Barcelona, Figueres, Girona, Granada, Jaen, Sevilla, Cordoba, Madrid, Toledo,...

★★★★★ *Review by traveler stuart a. on 11.16.2011 for a customized tour designed by Travel Agency 129021*

f 8+ p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

The travel company and the agent, Belen, did an amazing job. We gave her input and ideas of what we desired and where we wished to go and she helped us put together an amazing trip that totally represented our interests and desires.

*What were the most enjoyable or memorable parts of your trip?*

There were too many to mention, but highlights included the alhambra, and our night in a parador in Jaen and we loved our hotels, and on and on...

*If you could take your trip again, what would you do differently?*

Very little. We went to Barcelona, Figueres, Girona, Granada, Jaen, Sevilla, Cordoba, Madrid and Toledo and we loved our accomodations, and our guided tours (both group and individual), and everything about our trip...it was just amazing...fun, interesting, educational, cultural and more fun! Virtually a perfect trip.

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Customized Independent Travel To Spain

*"travel agent was great"*

★★★★★ BY ELIZABETH L.





f g p

## Travel Review: Romantic Honeymoon in Spain, Barcelona, Girona, Figueres, Boqueria Market, Spanish Cooking Class, Gothic Quarter

★★★★☆ *Review by traveler Kirsten P. on 11.8.2011 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Belen was wonderful to work with and had great suggestions for things to do and see. The hotel they picked was fantastic and very accommodating. Belen informed us of a holiday that would be taking place on the Wednesday of our trip and we were able to plan accordingly. I would definitely recommend this Spain travel agency to other travelers. The only drawback was that we had to purchase our own airline tickets, which added another step to our planning.

*What were the most enjoyable or memorable parts of your trip?*

Because we were on our honeymoon, we wanted the trip to be a combination of tourism and leisure. The best parts of the trip were stumbling not a great sidewalk cafe and having tapas and wine. Belen suggested that we take a cooking class. My husband was a little hesitant, but we both enjoyed it immensely! The best part was that we came home with great dishes to cook for friends. We stayed at Hotel America which was in walking distance from almost everything. We were worried about a language barrier (because neither of us speak much Spanish) but it didn't turn out to be a problem at all.

*If you could take your trip again, what would you do differently?*

Though we enjoyed the day trip to Figueres, we probably would have liked to spend the extra day in Barcelona. We also would not have booked as many activities early in the morning (most began at 8 or 9) because it usually took longer to find the meeting place than we had expected.

### Real Customer Reviews

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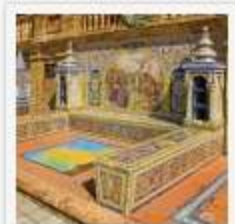
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*"The guides were excellent..."*

★★★★☆ BY SHOHREH T.



Customized Independent Travel To Spain

*"travel agent was great"*

★★★★☆ BY ELIZABETH L.





## Travel Review: Luxury Spain Vacation Package, Sevilla, Granada, Cordoba, Madrid, Toledo, Traditional Flamenco Show,...

★★★★★ *Review by traveler Lynn O. on 11.5.2011 for a customized tour designed by Travel Agency 129021*

f g p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Belen of this Spain travel agency did a great job. Everything went as planned. She had good judgement about what would work and she listened well to our preferences.

*What were the most enjoyable or memorable parts of your trip?*

Cordoba was even better than expected, but enjoyed it all.

*If you could take your trip again, what would you do differently?*

Skip the bus tour of Toledo and go on our own.

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★★★★★ BY CHECK WOEI F.



Luxury Spain Vacation Package, Madrid, Barcelona, Granada, Cordoba,...

*"We really loved our trip...The local agents were quite good"*

★★★★☆ BY LORETTA S.





f s p

## Travel Review: Luxury Family Vacation to Spain, Madrid, Granada, Private Tour of Sevilla with Flamenco Show, Cordoba,...

★★★★★ *Review by traveler Sandra W. on 10.26.2011 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We worked with this Spain tour operator via e-mail. Their comments and suggestions turned out to be excellent. The hotels they recommended placed us right where we needed to be, the tours they scheduled for us in advance were very good (especially the private tour with Gema in Sevilla) and train travel proved to be easy, fast and very enjoyable. The information packet they left at our first hotel was invaluable with tips for each city, directions, maps with the hotel already marked on them and all of our travel vouchers and train tickets. We only had one small problem and it was resolved immediately. I would recommend this company to anyone traveling in Spain. Our trip took us to Madrid, Granada, Sevilla, Cordoba and back to Madrid for departure home.

### How did you find out about Zicasso?

Recommended by a friend of a friend but was a good recommendation for comparing and selecting a travel company that best met our needs.

*What were the most enjoyable or memorable parts of your trip?*

We loved Granada most of all! Wonderful things to see, nice people and just a fun place to walk around and enjoy.

*If you could take your trip again, what would you do differently?*

I would suggest to do the trip in the reverse order. We needed to go to Granada first to connect with our son who was on a study abroad program, but the history of the Andelucia area really goes Cordoba, Sevilla and then Granada. It would make more sense to see them in that order.

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[Luxury Spain Vacation Package, Madrid, Barcelona, Granada, Cordoba,...](#)

*"We really loved our trip...The local agents were quite good"*

★★★★☆ BY LORETTA S.





## Travel Review: Luxury Spain Vacation, Madrid, Toledo, Avila, Segovia, Zaragoza, Barcelona, Palace of Catalan Music Concert,...

★★★★☆ *Review by traveler Clairiece B. on 10.18.2011 for a customized tour designed by Travel Agency 129021*

f g p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Belen, at this Spain travel company was very patient with all our questions and selected hotels that represented quality and value. All our travel documents were delivered as promised.

*What were the most enjoyable or memorable parts of your trip?*

The beautiful hotel arranged by the travel company in Madrid was close to downtown, with many places to eat and within walking distances to our tours. Our time in Barcelona was highlighted by a concert at the Palace of Catalona Music with Spanish guitars.

*If you could take your trip again, what would you do differently?*

I would spend more time in Barcelona, extending the trip by a few days.

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Luxury Spain Vacation Package, Madrid, Barcelona, Granada, Cordoba,...

*"We really loved our trip...The local agents were quite good"*

★★★★☆ BY LORETTA S.





## Travel Review: Luxury Spain Tour, Malaga, Sevilla, Granada, Cordoba, Guided Tour of Alhambra,..

★★★★★ *Review by traveler Madeleine R. on 9.1.2011 for a customized tour designed by Travel Agency 129021*

f 8 p

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

The company was very responsible and answered all my questions. I had a great packet about the cities and places that I stayed.

*What were the most enjoyable or memorable parts of your trip?*

The train reservations were flawless. Granada was fabulous and I enjoyed of the following hotels: Hotel Larios (Malaga), Hotel FonteCruz (Granada), and Casa de Juderia (Cordoba).

*If you could take your trip again, what would you do differently?*

I would stayed one less days in Cordoba and Sevilla. I would have liked to spend one night in Rhonda.

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★★★★★ BY CHECK WOEI F.



Luxury Spain Vacation Package, Madrid, Barcelona, Granada, Cordoba,...

*"We really loved our trip...The local agents were quite good"*

★★★★☆ BY LORETTA S.





# Travel Review: Luxury Spain Vacation Package, Madrid, Pamplona, Barcelona, Running with the Bulls,...

★★★★★ Review by traveler Donna D. on 8.11.2011 for a customized tour designed by Travel Agency 129021

f s p

TRAVELER REVIEW

PHOTOS

What countries did you visit?

Spain

Your overall comments on the trip and the travel company:

Had a wonderful trip and Belin could not have been better. We had nice and not too expensive hotels. We had great guides in all of the cities. I think if you could narrow down your favorite restaurants it would make it easier. The Cafe Botin should be on everyone's list. The Sangria is great and so is the cheesecake. We had a last minute change in Pamplona and Belin made it happen. The balcony to watch the running of the bulls was perfect.

What were the most enjoyable or memorable parts of your trip?

We really enjoyed the bullfight in Pamplona. It was a true art form. We got a kick out of the intermission when every single person in the arena took out a sandwich and beer. Wish we had known the protocol!! We had an awesome guide in Madrid for the art museums. He really made the art come alive.

If you could take your trip again, what would you do differently?

Not go on the biking trip on Monday because the monastery was closed, but even the guides didn't know until we got there. The scenery and ride were great however. I would also take the bike tour in Barcelona, because we heard it was great. I would rent a car ahead of time to drive into the countryside one of my days in Barcelona

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Luxury Spain Vacation Package, Madrid, Barcelona, Granada, Cordoba,...

"We really loved our trip...The local agents were quite good"

★★★★☆ BY LORETTA S.





f g+ p

## Travel Review: Custom Spain Vacation Package, Cadiz, Costa de la Luz, Madrid, Seville,...

★★★★★ *Review by traveler Bruce C. on 7.30.2011 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Our travel company was just terrific. Belen, our agent, earned every bit of his fee and then some. He did a great job interpreting our needs and desires and could not have planned a better trip to suit our sensibility and budget. He asked very good questions and served up options that were well tailored to our goals. He provided us with a thorough package of information and instructions and gave us great practical advice on attractions and areas to prioritize in our time there. He is truly a professional and cares greatly about his clients. One other thing that I felt was important, using a locally based agent. In finding this Spain travel agency, a local Spain agency, I do not believe I could have gotten such a well tailored and suitable trip put together by a US based agent. Belen lived in the area and knows it like the back of his hand. He knew the nuances that made the trip special.

*What were the most enjoyable or memorable parts of your trip?*

The beauty and experience of southern Spain and the people there far exceeded our expectations. The weather was spectacular, The areas visited were great, and the people were friendly and helpful throughout the entire trip. The beaches and Atlantic coastline - Costa de la Luz - were as good as any I have been to around the world. It was made even more enjoyable since the trip and accomadations were impeccable!

*If you could take your trip again, what would you do differently?*

I can't imagine it being done much better so I would probrobaly see how I could make it longer.

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Luxury Spain Vacation Package, Madrid, Barcelona, Granada, Cordoba,...

*"We really loved our trip...The local agents were quite good"*

★★★★★ BY LORETTA S.





## Travel Review: Best Spain Tour, Barcelona, Madrid, Malaga, Seville, El Prado Museum, Flamenco Show, Las Ramblas

★★★★★ *Review by traveler Gerda P. on 7.11.2011 for a customized tour designed by Travel Agency 129021*

f g+ p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Belen, my agent was wonderful to work with. She was very knowledgeable and helped to make my trip relaxing and fun. Right before my trip Belen sent me information packets about Barcelona, Malaga, Sevilla and Madrid. They were wonderful. I absolutely loved the flamenco show in Seville. It was a highlight for me as well as for my daughter who is a Spanish major in college and had just written a paper on flamenco. It was incredible.

*What were the most enjoyable or memorable parts of your trip?*

My favorite part of this trip was Barcelona. The hotel was in a great location. I was so happy to arrive and have all of my travel brochures, train tickets, flamenco show tickets, everything waiting for me at the reception desk.

*If you could take your trip again, what would you do differently?*

I would try to stay longer in each city and extend my trip to 12-14 days. There is so much to see and do. I loved Spain! The trains were clean, on time, very comfortable. Zicasso was a wonderful service to work with. I highly recommend this website.

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*"We really loved our trip...The local agents were quite good"*

★★★★☆ BY LORETTA S.





## Travel Review: Custom Spain Vacation Package, Madrid, Andalusia, Cordoba, Alhambra Palace, Malaga, Granada

★★★★★ *Review by traveler Kameri C. on 7.6.2011 for a customized tour designed by Travel Agency 129021*

f g p

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Belen provided us excellent service. She was responsive, listened to what we wanted and made it happen, versus pushing her own agenda of what she thought we should do. She was available via phone to translate for one person in our party who was alone in a taxi and was having difficulty communicating with the taxi driver.

*What were the most enjoyable or memorable parts of your trip?*

The history, the various types of architecture, the terrific food--especially the pastries and ice cream, and just walking around and exploring on my own. The location of our hotels was always perfect; very conveniently located for what we wanted to do. Loved Granada the best, but Malaga was good, too.

*If you could take your trip again, what would you do differently?*

Spend more time in Granada and Malaga and not go to Madrid. It is just too big of a city.

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*"We really loved our trip...The local agents were quite good"*

★★★★★ BY LORETTA S.





## Travel Review: Best Luxury Spain Tour, Madrid, San Sebastian, Santiago de Compostela, Salamanca, Santillana del Mar

★★★★★ *Review by traveler Thomas D. on 7.1.2011 for a customized tour designed by Travel Agency 129021*

f 8+ P

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

This Spain travel agency did an outstanding job planning this trip. Belen was so helpful and it was pleasure working with her. We would use this company again if we were travelling to Spain..

*What were the most enjoyable or memorable parts of your trip?*

The trip was excellent. We enjoyed everything.

*If you could take your trip again, what would you do differently?*

Nothing

### Real Customer Reviews

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*"We really loved our trip...The local agents were quite good"*

★★★★★ BY LORETTA S.





## Travel Review: Custom Spain Vacation Package, Barcelona, Catalonia, Costa Brava, Walking Tours

★★★★☆ Review by traveler Neela N. on 6.25.2011 for a customized tour designed by Travel Agency 129021

f s p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Belen's recommendations were all great for the accommodations in Barcelona and Aiguablava.

*What were the most enjoyable or memorable parts of your trip?*

My stay at Aiguablava was amazing. Our visit to Begur was also charming.

*If you could take your trip again, what would you do differently?*

I would of gone in the summer.

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## Travel Review: Spain Vacation Package, Sevilla, Madrid, Cordoba

★★★★★ *Review by traveler barry r. on 6.14.2011 for a customized tour designed by Travel Agency 129021*

f g p

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Everything was spot on. Belen at this Spain travel agency was a dream to work with: prompt, authoritative, pleasant, patient, etc. The hotels selected were well located, had excellent service, and just what we had in mind for the price. The transfer from the airport to the AVE in Madrid went well, also.

*What were the most enjoyable or memorable parts of your trip?*

Seeing the country for the first time, enjoying the wonderful sites and historic places, as well as delighting in the particular lifestyle of Spain.

*If you could take your trip again, what would you do differently?*

In addition to Madrid and Sevilla, we might go to Granada instead of Cordoba, or in addition to Cordoba. We heard so many exceptional things about Granada, but we did not want to "race around."

#### TIPS FOR OTHER TRAVELERS:

#### THIS PART IS NOT RELATED TO THE SERVICES THE TRAVEL AGENCY AND ZICASSO PROVIDED

The only negative, and it was a BIG ONE, was that Iberia told us we "were on stand-by" when we got to the terminal for our return flight (well within the time frame for that--we were not late, and we had booked our flights two MONTHS previously.) This led to two frantic hours of hassle, worry, and waiting in various lines at the airport--only to be admitted to the flight normally at the gate. Iberian agents twice said, "Airlines always overbook, no seat is guaranteed." That is absurd when one has purchased a transcontinental flight for \$1100. In your communications with Iberia you might question them about this procedure, as it has never happened to me before, and I have flown dozens of times and for decades.

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★★★★★ ☆ BY LORETTA S.





f s p

## Travel Review: Custom Spain Vacation Package, Madrid, Toledo, Cordoba, Sevilla, Barcelona, Flamenco Show,...

★★★★★ *Review by traveler Maeona M. on 6.10.2011 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

I would go with this Spain travel agency again and happy to recommend them. Communication was open and frequent during the planning stages and during our tour. We had a few issues regarding some of the hotel selections and a flamenco show we attended in Sevilla, but these were minor when we consider the overall trip. It was a wonderful 45th wedding anniversary for us. Every hotel was well located and within walking distance of major sites and activities. All vouchers and everything we needed were delivered to our first hotel in Madrid. The information and directions were comprehensive. Thank you, Belen.

*What were the most enjoyable or memorable parts of your trip?*

We enjoyed the guides selected by Belen for our half day tour in each city - Madrid, Toledo, Cordoba and Sevilla. Their knowledge of the city sites, museums, cathedrals and history, and the choices they made for us, were excellent. We travel the globe, and our guides in Spain were some of the best I have ever encountered.

*If you could take your trip again, what would you do differently?*

The trains in Spain are excellent, but I would spend a day or two with a driver and car and see the countryside. I would visit fewer cities and savor one or two. This is something we can do on our next visit.

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★★★★☆ BY LORETTA S.





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## Travel Review: Spain Vacation Package, Sevilla, Granada, the Alhambra, Barcelona, Madrid

★★★★★ *Review by traveler Franny B. on 5.14.2011 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

I am SOSOSO thankful I used Zicasso to plan my trip!!!! I thought I could plan it on my own and started too. I would have been in the wrong city at the wrong time. (Sevilla Easter Friday/Saturday/Sunday)(Oh My!!) instead we were there the weekend before and left Monday morning. We still saw parades all night long and only one day of crowds everywhere. It was PERFECT!!!! Also our hotels were in amazing locations!!! How would we ever have known which hotels to choose? I had already spend days researching hotels...Belen, the Spain travel agent, knew exactly where I would want and love to be!!!! Having all the travel ticket, tour tickets, bus passes, some taxi's all taken care of was awesome!! And so well organized!! I Loved being so organized!!! Everything went so smoothly and without a hitch!!!! I will use Zicasso for another trip we're going on to London (Wimbleton and the British Open) in 2013!!

*What were the most enjoyable or memorable parts of your trip?*

EVERYTHING EVERYDAY WAS AMAZING!!!!

We loved all the cities we went too...Sevilla, Granada, Barcelona and Madrid. Also a day trip to Avila and Segovia!! We had the perfect amount of time in each location. With plenty of site seeing, walking, tours, museums, parks, shows, shopping, and wonderfully relaxing meals at beautiful cafe's. We kept finding wonderful places to eat with so many amazing things going on nearby. It was lovely everywhere!!!!

*If you could take your trip again, what would you do differently?*

In Barcelona I would stay closer to the Pier and Market area.

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★★★★★ ☆ BY LORETTA S.





## Travel Review: Custom Spain Tour, Barcelona, Monserrat, Seville, Madrid, Alhambra, Granada

★★★★★ *Review by traveler Claire A. on 4.29.2011 for a customized tour designed by Travel Agency 129021*

f s p

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

The only glitch was the trip package, with hotel info, travel arrangements, and maps...etc. sent to me (via US postal service) in the USA from this Spain travel company (sent March 3rd, I believe) arrived on April 5th or 8th...I left for the east coast/then Spain, on March 27th. Once informed that it hadn't yet arrived, Belen from the travel company both emailed info to me and sent another packet to our first hotel in Seville so I would have the info. I would suggest using a mailing service (Fed ex) to reduce the time en route.

*What were the most enjoyable or memorable parts of your trip?*

We loved the trip to Monserrat from Barcelona, seeing flamenco dancing in Sevilla, touring the Alhambra in Granada, walking on the boulevards in Madrid in the evenings, all of the wonderful museums and the Park Guell in Barcelona.

*If you could take your trip again, what would you do differently?*

Probably have a bit more time in Barcelona.. two or three more days....so much to do there but also a great place to relax.

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*"We really loved our trip...The local agents were quite good"*

★★★★★ ☆ BY LORETTA S.





## Travel Review: Spain Honeymoon Package - Madrid, Cordoba, Sevilla, Granada, Aiguablava and Barcelona

★★★★★ Review by traveler Jill M. on 4.2.2011 for a customized tour designed by Travel Agency 129021

f s p

TRAVELER REVIEW

PHOTOS

What countries did you visit?

Spain

Your overall comments on the trip and the travel company:

The communication with the travel company was great! I always had my questions answered and they provided all the information we needed when we arrived at the first hotel. Every city was organized into its own little packet of maps, tickets, directions and other event brochures that we could go to.

What were the most enjoyable or memorable parts of your trip?

All the hotels and the location to the center of town. We were able to walk almost the entire trip and took over 2000 photos.

If you could take your trip again, what would you do differently?

Absolutely nothing!

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[Luxury Spain Vacation Package, Madrid, Barcelona, Granada, Cordoba,...](#)

"We really loved our trip...The local agents were quite good"

★★★★☆ BY LORETTA S.





## Travel Review: Luxury Christmas Vacation in Southern Spain - Sevilla, Cordoba, Ronda, Granada, Alhambra,...

★★★★☆ Review by traveler Hedy C. on 1.18.2011 for a customized tour designed by Travel Agency 129021

f g p

### TRAVELER REVIEW

### PHOTOS

What countries did you visit?

Spain

Your overall comments on the trip and the travel company:

Belen at this Spain travel agency was excellent- she listened to what I wanted.

What were the most enjoyable or memorable parts of your trip?

Parador at Ronda was gorgeous

If you could take your trip again, what would you do differently?

Would definitely use this Spain travel agency again

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★★★★☆ BY LORETTA S.





## Travel Review: Wonderful Vacation in Spain, Barcelona, Madrid, Sevilla, Cordoba, The Alhambra,...

★★★★★ *Review by traveler Nancy P. on 12.17.2010 for a customized tour designed by Travel Agency 129021*

f g+ p

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Belen was amazing and planned a wonderful trip for my son and I. All the hotels were excellent and close to sites we wanted to see.

*What were the most enjoyable or memorable parts of your trip?*

Loved Barcelona, it was my favorite city especially Gaudi art and architecture. We also enjoyed visiting the Alhambra in Granada.

*If you could take your trip again, what would you do differently?*

I would avoid Tangiers for an overnight and just do a day trip.

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★★★★★ BY CHECK WOEI F.



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*"We really loved our trip...The local agents were quite good"*

★★★★☆ BY LORETTA S.





## Travel Review: Customized Independent Travel To Spain

★★★★☆ Review by traveler Elizabeth L. on 10.31.2010 for a customized tour designed by Travel Agency 129021

f g p

TRAVELER REVIEW

PHOTOS

What countries did you visit?

Spain

Your overall comments on the trip and the travel company:  
travel agent was great

What were the most enjoyable or memorable parts of your trip?

Driving from Seville to Ronda--the mountains were amazing

If you could take your trip again, what would you do differently?

less time at the beach

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*"We really loved our trip...The local agents were quite good"*

★★★★☆ BY LORETTA S.





## Travel Review: Custom Architectural and Historical Exploration of Spain

★★★★☆ Review by traveler Shannon G. on 10.16.2010 for a customized tour designed by Travel Agency 129021

f g p

### TRAVELER REVIEW

### PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

We enjoyed our trip very much, the hotel recommendations that the travel agent made were great and were in quiet (with the exception of one) neighborhoods with elegant, comfortable accommodations just as we were looking for.

Overall I don't think I'd work with this specific travel agent again, while they were helpful in getting us the right accommodations and our train tickets, our contact was a bit condescending with me and would get upset if I asked to review other alternatives once we had already discussed a particular option. I did not like the way she handled certain situations. I don't feel that I was asking too much by any means.

*What were the most enjoyable or memorable parts of your trip?*

We loved the architecture and history of Spain and getting to explore a few different cities. Taking the train to get around the country was a lot of fun and relaxing as well. We loved Granada, it was certainly a highlight on our trip.

*If you could take your trip again, what would you do differently?*

I'd visit fewer cities and have more down time.

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*"We really loved our trip...The local agents were quite good"*

★★★★☆ BY LORETTA S.





f g p

## Travel Review: Bespoke Vacation to Spain

★★★★★ *Review by traveler Rodney D. on 10.6.2010 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Well organized trip. Rapid response to my request and excellent recommendations.

*What were the most enjoyable or memorable parts of your trip?*

Every city was memorable and amazing. But Toledo medieval city was memorable. Andalucia province still keep the old spanish flavor. Also I went to see FC Barcelona playing in an Europe championship game

*If you could take your trip again, what would you do differently?*

A overnight stay at Monserrat Monastery from Barcelona. It was an amazing experience.

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*"We really loved our trip...The local agents were quite good"*

★★★★★ BY LORETTA S.





f 8+ p

## Travel Review: Customized Guided Hiking Trip and More in Spain

★★★★★ *Review by traveler Karen S. on 7.30.2010 for a customized tour designed by Travel Agency 129021*

TRAVELER REVIEW

PHOTOS

*What countries did you visit?*

Spain

*Your overall comments on the trip and the travel company:*

Could not have been better. All the accommodations were great and the train (first class) from Barcelona to Madrid was wonderful.

*What were the most enjoyable or memorable parts of your trip?*

The guided hike arranged for us in Val d'ran was fantastic. The guide was very personable and knowledgeable about the history and future of the area. We had a wonderful hike which included lunch at a great hostel that we never would have found on our own.

*If you could take your trip again, what would you do differently?*

Having the rental car proved very stressful for me. However, I don't think we could have gotten to the Val d'ran without one. There might be public transportation but it would have taken too long.

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